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| 4 | U.S. ELECTION ASSISTANCE COMMISSION | |
| 5 | PUBLIC MEETING | |
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| 7 | Taken at 1225 NEW YORK AVENUE | |
| 8 | NORTHWEST, SUITE 1100 | |
| 9 | WASHINGTON, D.C. 20037 | |
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| 11 | Taken on the date of: | |
| 12 | TUESDAY, MAY 24, 2005 | |
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| | Start time: 10:00 o'clock, a.m. | |
| 22 | Taken by: JACKIE SMITH, a Court Reporter | |
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| 1 | U.S. ELECTION ASSISTANCE COMMISSION: | |
| 2 | Gracia Hillman, Chairman | |
| 3 | Paul DeGregorio, Vice-Chair | |
| 4 | Ray Martinez III, Commissioner | |
| 5 | Juliet Thompson, Legal Counsel | |
| 6 | Carol Pacquette, Interim Director | |
| 7 | SPEAKERS: | |
| 8 | Margaret Sims, Research Specialist, EAC | |
| 9 | Karen Lynn-Dyson, Research Manager, EAC | |
| 10 | Kim Brace, Election Data Services | |
| 11 | Al Ater, Asst. Secretary of State, | |
| 12 | Louisiana | |
| 13 | Michael Kerr, ITAA | |
| 14 | Joe Hazeltine, Wyle Laboratories | |

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               P-R-O-C-E-E-D-I-N-G-S
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               CHAIR HILLMAN: Good morning. This
 3 meeting of the United States Election Assistance
 4 Commission will come to order.
         If you would all stand and join me in, "The
 6 Pledge of Allegiance."
              (The Pledge of Allegiance.)
               CHAIR HILLMAN: If I could remind
 8
 9 everyone, please, to turn off your pagers, cell
10 phones, and any other devices that would make
11 noise and distract from our meeting this
12 morning.
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         If we could have roll call, please.
              MS. THOMPSON: Members, please
14
15 respond as I all your names: Chair Hillman?
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              CHAIR HILLMAN: Here.
              MS. THOMPSON: Vice-Chair DeGregorio?
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              CHAIR HILLMAN: Here.
              MS. THOMPSON: Ray Martinez?
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              COMMISSIONER MARTINEZ: Here.
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              MS. THOMPSON: Madam Chair, all three
22 members are present.
               CHAIR HILLMAN: Thank you. We have
 2 before us the agenda for today's meeting. And
 3 with your concurrence, I would like to place the
 4 update on the executive director search to come
 5 immediately after adoption of the agenda.
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        Are there any other changes or adjustments?
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- 7 Okay, if not, we have our agenda, and adoption
- 8 would be in order.
- 9 COMMISSIONER MARTINEZ: So moved,
- 10 Madam Chair.
- 11 VICE-CHAIR DEGREGORIO: Second.
- 12 CHAIR HILLMAN: Thank you. As we
- 13 know, as we all know, we have been working for
- 14 quite awhile to go through the process of a
- 15 recruitment search and selection of executive
- 16 director.
- 17 The Help America Vote Act instructs the
- 18 Election Assistance Commission to receive
- 19 recommendations from both the Board of Advisors
- 20 and the Standards Board. They, each of those
- 21 boards, put together its own search committee.
- 22 Those committees then do their work, and

- 1 presented to us the required, minimum three
- 2 recommendations.
- 3 Following that, we did our interview. And
- 4 I am very pleased to announce, as we did on
- 5 Friday --
- 6 Okay, yes. Where is it coming from? Where
- 7 are the technicians? There. You're okay. All
- 8 right. It is just a little startling, so
- 9 minimize the startle factor.
- 10 As we did on Friday, we announced that we
- 11 have hired Thomas Wilke to be the Election
- 12 Assistance Commission's first Executive
- 13 Director. Tom is with us this morning, and ${\ \mbox{I}}$
- 14 would ask that you stand, and so we can
- 15 acknowledge you. Congratulations, and welcome
- 16 on board.
- 17 Tom has a very long and illustrious career
- 18 in election administration, starting out as a
- 19 local election official, and working his was up
- 20 through to serving as Executive Director of the
- 21 New York State Board of Elections, very active
- 22 with the National Association of State Election

- 1 Directors, and many other associations. And
- 2 we're very pleased and fortunate to have Tom on
- 3 board. And he will begin, officially, full
- 4 time, on June 20, 2005. This year, 2005.
- 5 Commissioners.
- 6 VICE-CHAIR DEGREGORIO: Thank you,
- 7 Madam Chair.
- 8 I would also like to publicly congratulate
- 9 Tom Wilke on his selection as Executive
- 10 Director.
- 11 As the Chair pointed out, we had a very
- 12 good process to determine who we were going to
- 13 select for this very important position with the
- 14 Election Commission, and it was a very good
- 15 process that we went through. Certainly, the
- 16 Advisory Committee and the Standards Board did
- 17 its due diligence, and we did ours, and came up
- 18 with the best person we could possibly find in
- 19 the United States.
- 20 And Tom Wilke is the person that not only
- 21 served as a local election official, but a state
- 22 election official. He is well known throughout

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- 1 the country, and he is a person of great
- 2 integrity, great knowledge, and I know will be a
- 3 great asset to this Commission, and to the
- 4 efforts for election reform at the federal level
- 5 in the United States.
- 6 So I want to take this opportunity publicly
- 7 to congratulate Tom, and know that we welcome
- 8 you, and look forward to your starting date.
- 9 CHAIR HILLMAN: Commissioner
- 10 Martinez.
- 11 COMMISSIONER MARTINEZ: Thank you,
- 12 Madam Chair.
- 13 I, too, want to add my sincere
- 14 congratulations to Tom for this appointment.
- 15 Obviously, Tom's background is well known as

16 very experienced and very respected, a former
17 local and state election director, but I think

- 18 perhaps even more important to me is that for
- 19 the past 17 or 18 months, and really beyond
- 20 that, even before I started my term as a
- 21 Commissioner, Tom has been available to lend his
- 22 expertise to all of us, quite frankly. And I am

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- 1 deeply appreciative that Tom helps me.
- 2 There comes the startle factor. There must
- 3 be a short somewhere.
- 4 Tom has helped me to understand the issues
- 5 from the perspective of the election
- 6 administrator. I mean, it is so valuable for
- 7 us, as Commissioners, to get educated and to
- 8 hear what impact our decisions have from every
- 9 perspective.
- 10 Obviously, as a direct stakeholder,
- 11 election administrators, I think, are very
- 12 fortunate to have somebody of Tom's caliber,
- 13 credibility, and experience, to be coming on to
- 14 the EAC to advise us not just on an informal
- 15 basis, and as a professional and a friend, but
- 16 now as a colleague.
- 17 So I look forward to his insight. I look
- 18 forward to his advice, and I look forward to his
- 19 leadership during his tenure here in the EAC.
- 20 Congratulations, Tom.
- 21 CHAIR HILLMAN: Thank you. If we can
- 22 now move our attention to the minutes from the

- 1 April 26, 2005 meeting. Are there any
- 2 corrections to the minutes? If not, it would be
- 3 in order to move for approval.
- 4 VICE-CHAIR DEGREGORIO: So moved.
- 5 COMMISSIONER MARTINEZ: Second.
- 6 CHAIR HILLMAN: Okay. We're all in
- 7 favor.
- 8 We have a pretty full agenda this morning,

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9 so we will get started right away with reports,

- 10 the reports. The first report --
- 12 I know we're doing it for recording purposes as
- 13 well, so I hope that even if the mic's not on,
- 14 it's getting recorded.
- 15 First report, Title II requirements
- 16 payments update. Margaret Sims, a member of the
- 17 EAC staff.
- MS. SIMS: Thank you, Madam Chair.
- 19 Good morning, everyone.
- 20 I'm happy to report that EAC has processed
- 21 over \$11,000,000 in HAVA requirements payments
- 22 since our last meeting. These payments went to

- 1 two states, Alaska and North Dakota.
- 2 The latest disbursements bring the total
- 3 requirements payments processed by EAC to more
- 4 than 1.88 billion, of the more than 2.3
- 5 billion appropriated for this purpose in fiscal
- 6 years 2003 and 2004.
- 7 The payments have gone to 53 of the 55
- 8 states and territories eligible to receive them.
- 9 All 53 have received their 2003 requirements
- 10 payments. Forty-five of them also received
- 11 their full 2004 requirements payments, and two
- 12 of them received partial 2004 requirements
- 13 payments.
- 14 This leaves just over 437,000,000 to be
- 15 distributed to ten states from the fiscal year
- 16 '03 and '04 funds. Only two states have not
- 17 received any requirements payments, and those
- 18 states are Guam and New York. New York is
- 19 expected to file a certification -- New York is
- 20 expected to file certification soon for over
- 21 153,000,000, in 2003 and 2004 requirements
- 22 payments, now that the state has its

- 1 five-percent match, and its administrative
- 2 complaint procedures have been pre-cleared by
- 3 the Department of Justice.
- 4 Guam, certification for its 2003 and 2004
- 5 payments is pending. The territories still
- 6 needs to file its HAVA compliant administrative
- 7 complaint procedures with EAC. That is a
- 8 prerequisite to its receiving any requirements
- 9 payments.
- 10 California recently filed the certification
- 11 for its FY 2004 requirements payments, which is
- 12 worth over 16,000,000. This certification and
- 13 supplemental materials provided by the state are
- 14 under review right now.
- The remaining outstanding balance of over
- 16 \$112,000,000 represents the 2004 requirements
- 17 payments that have not yet been claimed by seven
- 18 states. The seven states are Alaska, Delaware,
- 19 Hawaii, Michigan, Montana, Oregon, and Texas.
- 20 Michigan and Texas, which have received
- 21 partial 2004 requirements payments, based on a
- 22 partial five-percent match, plan to certify for

- 1 the remaining 2004 funds once their states have
- 2 appropriated the remaining five-percent match.
- 3 Alaska, Hawaii, and Oregon, are seeking the
- 4 required five-percent match. Alaska has
- 5 indicated they expect to have the match within a
- 6 couple weeks. Delaware and Montana cannot
- 7 certify for their 2004 requirements payments
- 8 until after they have submitted a state plan
- 9 addressing the use of those payments, and EAC
- 10 has published the plans in the Federal Register
- 11 for 30 days.
- 12 Are there any questions?
- 13 VICE-CHAIR DEGREGORIO: Yes, Peggy.
- 14 First, we met with Secretary of State Bruce
- 15 McPherson from California a few weeks ago. It
- 16 appears he called and he brought the
- 17 certification.

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18 Where are we with that payment?

MS. SIMS: At this point, we're

- 20 reviewing some supplemental materials that the
- 21 state kindly provided. One was a statement
- 22 indicating how they intended to comply with the

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- 1 state auditor's recommendations. Another is a
- 2 clarification of a budget that was submitted
- 3 with that statement to indicate how it compares
- 4 to the latest budget published in the state plan
- 5 for California.
- 6 The most recent supplemental material was
- 7 received yesterday, so we're right in the middle
- 8 of reviewing that. And, hopefully, we'll have
- 9 that done within 24 hours.
- 10 VICE-CHAIR DEGREGORIO: That is very
- 11 good.
- 12 Yesterday, I spoke at the swearing of the
- 13 new election board in St. Louis County. And I
- 14 was sitting next to the County Executive on one
- 15 side, and the Secretary of State Carnehan on the
- 16 other.
- 17 The County Executive made the point that he
- 18 doesn't want to get rid of punch cards, and he
- 19 has taken the position that the county is not
- 20 going to funds getting rid of the punch cards in
- 21 St. Louis County.
- 22 Missouri has accepted money, and in doing

- 1 so, they agreed to get rid of the punch cards
- 2 that exist throughout the State of Missouri.
- 3 About 60 percent of the voters vote on
- 4 punch cards. And St. Louis County takes the
- 5 position they are not going to get rid of punch
- 6 cards, and Missouri has accepted the funds.
- What happens, what will happen next, if
- 8 they don't come into compliance with that? Will
- 9 the State of Missouri have to give back the

10 three or four million dollars that's allocated

11 to St. Louis County for this?

- MS. SIMS: The state would be
- 13 required to a portion of the 102 money that is
- 14 to cover the total number of precincts that were
- 15 considered for the 102 funds. But aside from
- 16 that, HAVA does require that the state meet the
- 17 301 voting system standards on and after January
- 18 1, 2006. And that would apply, regardless of
- 19 whether or not they replace the punch card
- 20 systems.
- 21 VICE-CHAIR DEGREGORIO: If they don't
- 22 replace punch card and lever machines throughout

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- 1 the country, any jurisdiction, if they have
- 2 accepted this 102 money or not, they still have
- 3 to comply with 301?
- 4 MS. SIMS: That's correct.
- 5 VICE-CHAIR DEGREGORIO: That is what
- 6 I told them, and I know the Secretary of State
- 7 would like for them to get rid of the punch
- 8 cards for them too. I think it would be a good
- 9 idea for them to do so too.
- 10 They are claiming they don't have funds. I
- 11 think this kind of battle is going on throughout
- 12 the country, in other jurisdictions, over
- 13 whether they have funds or not to replace the
- 14 punch cards, especially for jurisdictions who
- 15 have waited so long to do so.
- 16 So thank you for that.
- 17 COMMISSIONER MARTINEZ: Peggy, I will
- 18 simply make an observation, perhaps not so much
- 19 a question.
- 20 I was in Houston yesterday participating in
- 21 a community forum that was sponsored, in part,
- 22 by Beverly Kaufman, the County Clerk of Harris

- 1 County, who oversees elections for Harris County
- 2 as well. There was a lot of discussion about

3 the transfer of money from the Federal

- 4 Government to the Secretary of State's Office in
- 5 Texas. And I think Texas is slated to get about
- 6 \$132,000,000 in Title II payments, in addition
- 7 to the roughly 25,000,000 or so that was given
- 8 to Texas under Title I for machine replacement
- 9 and other things.
- 10 There was just a lot of talk about success
- 11 stories. One of the challenges that Harris
- 12 County, many jurisdictions around the country
- 13 have, for example, in complying with the very
- 14 important provision of the Voting Rights Act
- 15 Section 2303, which is the minority language
- 16 provisions, that if a jurisdiction has a certain
- 17 percentage of minority residents in that
- 18 jurisdiction, they have to provide ballots, in
- 19 Spanish, for example. And one of the challenges
- 20 has always been to find poll workers who speak
- 21 that language, who speaks Spanish or Vietnam,
- 22 and they reported success, this past November.
- 1 I think they had 90 percent of the poll stations

- 2 in Harris County had coverage with Spanish
- 3 language interpreters that could assist voters
- 4 who needed that assistance.
- 5 So I just wanted to report to you,
- 6 obviously, you are doing excellent work in
- 7 making sure that the EAC distributes this money
- $\boldsymbol{8}$ and works with the states so cooperatively to
- 9 make sure that the money is flowing. And I was
- 10 just fortunate, I think, to get some first hand
- 11 observations about some of the success stories
- 12 that, I think, will be coming out even more.
- 13 So as we move into the next selection
- 14 cycle, in terms of the use of these
- 15 unprecedented federal funds. Thanks for the
- 16 work you are doing.
- MS. SIMS: Thank you.
- 18 COMMISSIONER MARTINEZ: It was a day

19 well spent.

- 20 CHAIR HILLMAN: Okay. Are there any
- 21 other questions for Ms. Sims?
- 22 If not, thank you very much.

- 1 MS. SIMS: Thank you.
- 2 CHAIR HILLMAN: We now will have
- 3 several reports regarding our research agenda
- 4 for 2005. We'll have an update on the statewide
- 5 voter registration guidance, and following that,
- 6 an update on provisional voter, and voter
- 7 identification study, and then a report on the
- 8 efforts we made to collect and analyze data from
- 9 the states.
- Just to put this in context, Section 303 of
- 11 HAVA requires that each state develop and
- 12 maintain a single statewide list of registered
- 13 voters. That is a very significant undertaking.
- 14 The law allows, allowed states to waive
- 15 compliance with the mandate until January 1,
- 16 2006. So what we have are 17 states that
- 17 implemented these lists in time for the November
- 18 2004 election, and 44 states took the waiver
- 19 option, which means they must be in compliance
- 20 by January 1, 2006.
- 21 Of the 44, 21 states have entered into an
- 22 agreement for the development of the database,

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- 1 and nine others have requests for proposal
- 2 pending. And so that leaves a few that are
- 3 still working their way toward being in a
- 4 position where they will have requests for
- 5 proposals, or developing the database in-house.
- 6 We issued draft guidance about a month ago.
- 7 Tomorrow is the last day for public comment on
- 8 the guidance. The EAC thanks, very much, the
- 9 state and election officials who formed a
- 10 working group, working with us to develop the
- 11 draft guidance.

12 And thank you to Commissioner Martinez, who

- 13 spent a lot of time with the group to help make
- 14 sure that we were moving along as swiftly as we
- 15 could, so that the guidance would be issued in a
- 16 timely fashion for the states. And we're
- 17 thankful to everybody who has been submitting
- 18 comments and for those who haven't yet, you
- 19 still have 24 hours until close of business
- 20 tomorrow. And we will continue to explore
- 21 technical issues surrounding the maintenance and
- 22 upgrade of systems that support the voter

- 1 registration databases as it will be a first
- 2 time venture for two-thirds of the states. And
- 3 it is, as I said before, a rather significant
- 4 undertaking.
- 5 And with that, Commissioner Martinez, I
- 6 think you and Ms. Lynn-Dyson have a report for
- 7 us.
- 8 COMMISSIONER MARTINEZ: Sure. I'm
- 9 happy to provide a quick -- I think the
- 10 background that you just provided, Madam Chair,
- 11 is obviously very pertinent to this undertaking.
- 12 This is significant, not just because of the
- 13 subject matter in that we're providing guidance
- 14 and offering some interpretation to the language
- 15 in Sections 303, primarily Section 303(a) of
- 16 HAVA, but it also marks the first time that the
- 17 EAC has developed guidance under our authority
- 18 in HAVA in Sections 311 and 312.
- 19 We're not a regulatory agency when it comes
- 20 to the administrative requirements that state
- 21 and local governments have to implement as a
- 22 result of HAVA. We are, however, an agency that

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- 1 is required to give guidance when there is
- 2 ambiguity, or when there is confusion with
- 3 regard to what some of these requirements mean.

4 This represents, Madam Chair, and

- 5 Vice-Chair, the first time that the EAC has been
- 6 able to develop, and, I think, in a very
- 7 inclusive and in a transparent manner, guidance
- 8 that I think will be very instructive and,
- 9 hopefully, very helpful, as states are trying to
- 10 make decisions on how to build their systems and
- 11 being in compliance with HAVA.
- 12 The challenge, of course, was that, as you
- 13 mentioned, something like 17 states have moved
- 14 forward in building these statewide systems
- 15 already. And then you have a number of states
- 16 who are in various stages, as you have just
- 17 reported in your comments.
- 18 And so the challenge for the EAC was to try
- 19 to arrive at some guidance that gathers the
- 20 information and experience of those states that
- 21 have moved forward, but also takes into account
- 22 the states that still have decisions to make,

- 1 and the need that they have for the EAC to offer
- 2 some clarity on some of the requirements that's
- 3 in the language of HAVA.
- 4 We have been very fortunate to work, not
- 5 just with state and local election officials who
- 6 have lent their time and expertise, but also to
- 7 work closely with representatives from the
- 8 advocacy community, from civil rights, and
- 9 voting organizations who we have met with
- 10 directly. We have heard their input and, of
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 m course}$, we have encouraged all stakeholders,
- 12 whether direct or indirect, to submit written
- 13 testimony, which is what we will consider as we
- 14 move forward after tomorrow in making our
- 15 decision to finalize this particular guidance.
- 16 We have also had the expertise of our
- 17 exceptional general counsel, Julie Thompson, who
- 18 has worked directly with the groups, and who
- 19 will take all the comments that have been
- 20 received, and advise the Commission as we move

21 forward.

Of course, our research manager, Karen

- 1 Lynn-Dyson has been a key player in this process
- 2 as well. So this continues to move forward, and
- 3 we will, again, end the comment period and then
- 4 try to wrap up that guidance into some final
- 5 form in the coming weeks. Madam Chair.
- 6 CHAIR HILLMAN: Do we have an
- 7 estimate when that length of time will be, from
- 8 tomorrow until we think we can issue the final
- 9 quidance?
- 10 COMMISSIONER MARTINEZ: We don't have
- 11 an estimate. We hope it is sooner rather than
- 12 later. It depends on how many comments actually
- 13 come in. We have had to handle individual and
- 14 entities submitting comments. I suppose we may
- 15 have a few more before the deadline hits
- 16 tomorrow. And after that, it is up to our
- 17 counsel to take a look at these comments and
- 18 give some appropriate advice to the Commission.
- 19 My guess is we're looking into June,
- 20 sometime in June before we can -- when we will
- 21 finalize the particular guidance. Julie.
- MS. THOMPSON: I think that's very

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- 1 accurate. We will take approximately a week to
- 2 week-and-a-half to process the comments and make
- 3 recommendation to you as to any changes,
- 4 additions, supplements, that may be necessary,
- 5 based on those comments, to the guidance.
- 6 CHAIR HILLMAN: Any questions,
- 7 Mr. Vice-Chair?
- 8 VICE-CHAIR DEGREGORIO: No. Thank
- 9 you. I don't have any additional questions.
- 10 CHAIR HILLMAN: The next report we
- 11 have is on the work that we're doing with
- 12 respect to provisional voting and voter

13 identification. Again, these are two mandated

- 14 items under the Help America Vote Act.
- 15 Provisional voting as we know, is not a new
- 16 concept to all states. Before November, 2004,
- 17 22 states had some form of professional voting,
- 18 or affidavit voting, or challenge ballot voting,
- 19 whatever it might have been called. Preliminary
- 20 data that we gathered, as we have reported
- 21 before, indicated that in the November, 2004
- 22 election, more than 1.5 million voters cast

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- 1 provisional ballots, and of that, more than 1.2
- 2 million of those ballots had been counted.
- 3 Confusion still exists, as it did at that
- 4 time, over the implementation of provisional
- 5 voting. And many voters are still not aware of
- 6 exactly what provisional balloting is, and what
- 7 the options are, and the circumstances under
- 8 which a provisional ballot is available to them.
- 9 The Election Assistance Commission is in
- 10 the process of finalizing its discussions with
- 11 Eagleton Institute and the Moritz College of Law
- 12 to enter into a contract to research how
- 13 provisional voting was implemented in 2004,
- 14 including a review of the statutes, and
- 15 procedures that were used throughout the
- 16 country. We will finalize guidance in the fall
- 17 so that it can be available to the states in
- 18 time for the 2006. We're trying very, very hard
- 19 to be on a time line that the guidance we issue
- 20 on any of the HAVA mandated items will be
- 21 available to states in as timely as fashion as
- 22 we can produce.

- 1 And part of our study will look into
- 2 litigation that was useful in defining the uses
- 3 of provisional vote. We're implementing the
- 4 provisional voting study.
- 5 HAVA requires identification of first time

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- 6 voters who have not been verified through the
- 7 voter registration process before. I think it
- 8 is fair to say that voter identification is a
- 9 hotly debated topic throughout the country right
- 10 now. Many states are considering various
- 11 options of voter identification. And there is
- 12 discussion as to how the requirements of HAVA
- 13 interplay with existing state law and how
- 14 alternative identification processes can be
- 15 implemented in a fashion that does not
- 16 counteract what HAVA requires.
- 17 And, again, the study that will be
- 18 conducted by Eagleton, will take a look at voter
- 19 identification requirements, the types of ID
- 20 cards that can be accepted, as well as
- 21 procedures for alternative identification. I
- 22 think at the end, hopefully, it will be a study

- 1 that will illuminate all of us.
- 2 Karen Lynn-Dyson will bring us up to speed.
- 3 MS. LYNN-DYSON: Madam Chair, I
- 4 really have nothing --
- 5 CHAIR HILLMAN: Bring the mic closer.
- 6 MS. LYNN-DYSON: I really have
- 7 nothing further to add to your introductory
- 8 remarks regarding the study. We're looking
- 9 forward to meeting with the contractors who will
- 10 be working with us on this important project in
- 11 the next week or so. And we have, as we always
- 12 do, set forth the very ambitious agenda,
- 13 research agenda, and work plan. And we
- 14 anticipate that this will be a piece of work
- 15 that is somewhat similar to the work that we
- 16 undertook with our statewide voter registration
- 17 databases and that we'll be convening public
- 18 meetings around the topic over the next three to
- 19 four months, and we look forward to having a
- 20 baseline of data and information on these very,
- 21 very important issues, really get a handle on

- 1 happened legislatively, administratively, and to
- 2 eventually issue some guidance to the elections
- 3 community on this topic, and, as you say, the
- 4 very hotly debated topic of great interest in
- 5 the community around voter identification
- 6 requirements.
- 7 CHAIR HILLMAN: Can you bring us up
- 8 to speed as to exactly where we are with the
- 9 contract process, either you or interim
- 10 executive director.
- MS. PACQUETTE: Madam Chair, that
- 12 contract should be on your desk today for
- 13 signature. We have finished the discussions
- 14 with Eagleton and have prepared the contract
- 15 materials that are being finalized for your
- 16 signature. We have attentive date of, I believe
- 17 it's this Thursday, for a kick-off meeting with
- 18 Eagleton here in our offices.
- 19 CHAIR HILLMAN: Can you explain how
- 20 the Moritz College part of the work fits in with
- 21 Eagleton. We have referred to it as a contract
- 22 with Eagleton. What does Moritz do?

- 1 MS. PACQUETTE: Yes.
- 2 Is this working automatic all right?
- 3 CHAIR HILLMAN: I can hear. I don't
- 4 know if anybody else can.
- 5 MS. PACQUETTE: Eagleton is in the
- 6 commercial world of being what we could call the
- 7 prime contractor. They are -- actually, the
- 8 contract that we have is with Rutgers
- 9 University, which is the parent organization and
- 10 the authorized contracting authority. Eagleton
- 11 Institute is an institute within the university,
- 12 and our contract is with them. They will be
- 13 performing the work. They have chosen to team
- 14 with the Moritz College of Law at Ohio State

15 University because the analysis that we have

- 16 required include, as you indicated, reviewing
- 17 litigation, reviewing legislation. So they
- 18 brought on board one of the leading institutions
- 19 in the country on election law to provide that
- 20 expertise for this contract.
- 21 However, Rutgers and Eagleton are
- 22 responsible for the performance of the work.

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- 1 CHAIR HILLMAN: Okay. Thank you.
- 2 Commissioners, questions.
- 3 COMMISSIONER MARTINEZ: Perhaps just
- 4 a quick comment, Madam Chair.
- 5 Again, I just want to expand upon the
- 6 significance of this project for the EAC.
- 7 Gathering information, I think one of the key
- 8 accomplishments, whether we, in the end, end up
- 9 with embracing your guidance or best practices
- 10 as a result of this work, the key part of this
- 11 work, I think, is going to be a thorough
- 12 analysis of how each jurisdiction that is
- 13 covered by HAVA, 55 jurisdictions, how they
- 14 treat provisional voting. And I think there's
- 15 been a lot of research in this area done by
- 16 other entities.
- 17 I know electionline.org put out a very
- 18 useful post November, 2004 study on provisional
- 19 voting, which I think was versus instructive.
- 20 For the EAC to go out there and work with these
- 21 55 jurisdictions and get a compilation of what
- 22 they do, how they treat provisional voting. And

- 1 as you said at the beginning, Madam Chair, there
- 2 are some states that have extensive experience
- 3 with provisional voting.
- 4 When Congress passed this provision within
- 5 HAVA, they were looking at states that had been
- 6 doing this for a while and taking their

- 7 experience, but it is also true that at least 16
- 8 states in this country have never implemented
- 9 any type of provisional voting whatsoever. They
- 10 didn't have challenge ballots, they didn't have
- 11 jury affidavit ballots. If you lived in one of
- 12 jurisdictions and you registered on the roles to
- 13 vote, you have no recourse to challenge that,
- 14 and you are simply disenfranchised.
- 15 So this is an important extremely important
- 16 provision of HAVA. It is one that was the
- 17 source of great confusion to election
- 18 administrators. And I think during this
- 19 election cycle, I think it will be one of the
- 20 most significant projects that we undertake at
- 21 the EAC. And I think just simply gathering the
- 22 data is going to be an accomplishment even of

- 1 itself, even beyond what we end up embracing as
- 2 an end product.
- 3 CHAIR HILLMAN: Okay.
- 4 VICE-CHAIR DEGREGORIO: Karen, the
- 5 data that was collected by EDS, Kim Brace's
- 6 organization, we're going to be releasing soon.
- 7 How will that help instruct Rutgers and Moritz
- 8 that are going to do this work?
- 9 MS. LYNN-DYSON: I think, Mr.
- 10 Vice-Chairman, we're comfortable and confident
- 11 in saying that the work that Kim Brace and EDS
- 12 has done with analyzing, collecting, and
- 13 analyzing Election Day survey information is
- 14 some of the best and most comprehensive, to our
- 15 knowledge, that's been collected on this. And
- 16 so, certainly, the information that we have and
- 17 we have in turn tasked EDS to analyze, will be
- 18 readily available to Eagleton, to Moritz, to
- 19 consider when they take a comprehensive look at
- 20 provisional voting, and any other issues.
- 21 You are going to here later from Mr. Brace.
- 22 And I think this is the first-time effort we

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- 1 have in this regard but it is very
- 2 comprehensive, and the best information that's
- 3 been gathered to date.
- 4 VICE-CHAIR DEGREGORIO: So if we
- 5 obtain information on provisional voting from
- 6 different states, coupled with this research,
- 7 that will tell us how they do it, what the law
- 8 says. We'll be moving to get some data and do
- 9 some comparative analysis from states that, for
- 10 instance, had statewide voter registration
- 11 database in place for 2004, and how they
- 12 compared to a state that did not. And,
- 13 obviously, we'll be able to get their data, the
- 14 raw data, from the survey from EDS, but compare
- 15 it to the other data that we get, the research
- 16 data on the laws and regulations themselves, to
- 17 try to make some real comparison about what
- 18 worked, what didn't work, and to help instruct
- 19 states on how they can do it better.
- 20 MS. LYNN-DYSON: Right. I think that
- 21 as we pursue assorted tasks within the research
- 22 agenda, it becomes very clear how the issues are

- 1 interconnected.
- Case in point, provisional voting and
- 3 statewide voter registration database. As you
- 4 point out, on provisional voting and voting
- 5 identification requirements, as we explore these
- 6 issues, we will see how they inform one another.
- 7 And, eventually, we hope, improve election
- 8 administration practice.
- 9 VICE-CHAIR DEGREGORIO: Thank you.
- 10 CHAIR HILLMAN: Okay. Thank you,
- 11 very much.
- 12 Okay. The final report under the research
- 13 agenda is from Mr. Kim Brace, Election Data
- 14 Services, to give us an update on our efforts to
- 15 collect data from the states, including our

16 Election Day Survey, and the military and

- 17 overseas citizen survey data. As we have
- 18 wrestled with up to this point, when we have
- 19 reported activities under HAVA to Congress and
- 20 others, we have had to do it based on anecdotal
- 21 or inconsistent data. And part of our effort is
- 22 to lay a baseline of data collection by the EAC,

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- 1 so that as we go through future federal election
- 2 cycles, we can build on that and have
- 3 comparative data to mark progress or lack
- 4 thereof under the Help America Vote Act.
- With that, Mr. Brace. Thank you.
- 6 MR. BRACE: Thank you, Madam Chair,
- 7 Vice-Chair, Commissioners. It's a pleasure to
- 8 come before you today and give you an updated
- 9 progress report on the analysis we have
- 10 undertaken of the Election Day Survey for the
- 11 EAC.
- 12 For the first time in this nation's over
- 13 230-year history, the Federal Government has
- 14 made an assessment of election procedures used
- 15 across the land. The Election Day Survey
- 16 represents the largest and most comprehensive
- 17 survey of voting and election administration
- 18 practices ever conducted by a U.S. Governmental
- 19 agency. A survey provides statistics and voter
- 20 registration modes of voting, including absentee
- 21 and provisional; over votes and under votes for
- 22 federal offices, number of precinct polling

- 1 places and poll workers. The survey also
- 2 provides information on voting equipment,
- 3 including equipment failures and polling place
- 4 accessibility.
- 5 State election directors and election
- 6 administrators in the District of Columbia and
- 7 four territories, Guam, Puerto Rico America's
- 8 Samoa, and the U. S. Virgin Islands were asked

- 9 to respond to the survey. The state directors,
- 10 in turn, sought data from local election
- 11 administrators. Responses were received from
- 12 all state level jurisdictions except for
- 13 America's Samoa and Guam.
- 14 The Election Day Survey requested
- 15 information from a total of 6,568 local election
- 16 administrators. The 43 questions in the survey,
- 17 if all had been completed, would have produced a
- 18 total of 282,000 individual data items, but
- 19 there is a substantial number of missing
- 20 responses to questions on the number of ballots
- 21 counted and votes cast for federal offices.
- 22 Response rates were over 90 percent, but on

- 1 other questions, such as provisional ballots and
- 2 polling place accessibility, response rates were
- 3 under 50 percent.
- 4 Although higher response rates are
- 5 preferable, it is important to point out that,
- 6 one, this is the first time that the Election
- 7 Day Survey was administered, and two,
- 8 participation in the survey was voluntary.
- 9 As is typical with baseline surveys, many issues
- 10 were identified with the administration of the
- 11 Election Day Survey. These include first, there
- 12 were differences in how state and local election
- 13 administrators interpreted some of the
- 14 terminology used in the survey questions. For
- 15 example, what is a poll worker, or what
- 16 constitutes an absentee ballot.
- 17 Different interpretations of the survey
- 18 items by election administrators resulted in
- 19 some uneven reporting, sometimes even within a
- 20 state.
- 21 Second, because of the delay in the
- 22 election of the EAC and the time required to

1 obtain approval of the survey instrument under

- 2 the Paperwork Reduction Act, the survey was sent
- 3 to state election directors just one week before
- 4 the November General Election. Election
- 5 administrators did not have enough lead time to
- 6 plan and set up the systems for compiling the
- 7 statistics that were requested by the survey.
- 8 Third, the Election Day Survey was
- 9 distributed to state election directors as an
- 10 electronic spread sheet, but responses to the
- 11 survey were received in a variety of formats.
- 12 While some election directors sent the original
- 13 electronic spreadsheet to local election
- 14 administrators, others prepared their own
- 15 surveys, and in some cases, altered the survey
- 16 questions. This resulted in even more uneven
- 17 reporting amongst the states.
- 18 Fourth, we have identified many data entry
- 19 errors in those spread sheets. In some
- 20 instances, we have been able to identify the
- 21 error through our analysis. We have asked for
- 22 clarification and made corrections to them.

- 1 However, we don't have the resources to validate
- 2 every one of the 282,000 data items. And,
- 3 subsequently, some data items, some errors might
- 4 remain.
- 5 Despite the problems in administrating the
- 6 survey, we believe that reliable information has
- 7 been obtained from many of the questions, and
- 8 our work illustrates some of the successes and
- 9 challenges of election administration in the
- 10 United States.
- 11 However, we caution that our findings are
- 12 still very preliminary, and only valid for those
- 13 jurisdictions that reported. We cannot make
- 14 inferences for jurisdictions that did not
- 15 report. We would also caution that the
- 16 reliability of some responses reduced the
- 17 overall validity of some of our efforts.

One purpose of the Election Day Survey was

- 19 to provide, as you mentioned, Madam Chairman,
- 20 the baseline of election administration data to
- 21 help the EAC to identify the prioritize issues
- 22 for the study under Section 241 of HAVA. As of

- 1 now, the baseline has only partly been
- 2 established, but we continue to receive data.
- 3 In just the past two weeks since we have put
- 4 together some of our analysis, we have received
- 5 18 separate submissions of new or corrected
- 6 data. As of now, we have four major
- 7 recommendations for the EAC on data collection
- 8 efforts.
- 9 First, we would recommend that the EAC hold
- 10 two symposiums, the first for state election
- 11 directors, and the second, for consumers of
- 12 election data to produce accurate and consistent
- 13 definitions of election administration
- 14 terminology. A set of common definitions will
- 15 increase the reliability of future data
- 16 collection. We recommend that the symposiums be
- 17 held in the near future to allow election
- 18 administrators time to conform procedures to the
- 19 new definitions.
- 20 Right now, for example, as has already been
- 21 testified, many states are in the midst of the
- 22 computer programming for the development of the

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- 1 statewide voter registration systems, and that
- 2 provides a lot of opportunity for data
- 3 collection.
- 4 Second, we recommend that the next Election
- 5 Day Survey be conducted by a method that
- 6 provides interactive quality assurance checks.
- 7 Such a system might be Internet-based, or
- 8 consist of a spread sheet in which respondents
- 9 could see how different survey questions were

11 For example, the number of ballots cast in

- 12 early absentee, provisional, and Election Day
- 13 voting should be equivalent to the total number
- 14 of ballots cast. That's not always the case in
- 15 the data that we have collected. Validating
- 16 responses at the time of data entry would
- 17 greatly reduce the number of data errors that we
- 18 have found.

10 related.

- 19 Third, we would recommend, as we have in
- 20 previous progress reports, that the EAC expand
- 21 its clearinghouse role to include the ongoing
- 22 funding and election of precinct level

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- 1 registration, turn out, election returns,
- 2 precinct maps, polling place information, sample
- 3 ballots, election manuals, and other items to
- 4 assist in the analysis of the voting process.
- 5 And, finally, as I said earlier, there are
- 6 errors and omissions in the data from the
- 7 Election Day Survey. The assessment is not
- 8 perfect. Some of the errors might even point
- 9 users of the survey data in the wrong direction,
- 10 but the survey is a start.
- 11 Consequently, our conclusions are still
- 12 sensitive, and a report of the survey is not
- 13 ready to be released at this point. So, as for
- 14 the recommendation, we would, to help reach the
- 15 ultimate goal of the election administration
- 16 baseline in representing all election
- 17 jurisdictions, we would recommend that the EAC
- 18 consider involving the states in a review of the
- 19 data that's been compiled so far.
- 20 Many original state commissions have been
- 21 updated several times. Such a review would not
- 22 only provide an opportunity for survey

- 1 respondents to identify and correct data items,
- 2 but also to retrieve some of the missing data

3 needed to complete the survey. This would

- 4 greatly improve the quality of the data and
- 5 coverage of the survey so that more election
- 6 jurisdictions are represented in the election
- 7 administration baseline.
- 8 In addition, census population estimates
- 9 that have been used in our analysis so far, in
- 10 July, the Census Bureau will be releasing new
- 11 population estimates that could be incorporated
- 12 into the survey analysis for a more complete and
- 13 current view of voting and election
- 14 administration statistics.
- 15 We would also note that the questions on
- 16 absentee voting in the Election Day Survey are
- 17 closely related to the military and overseas
- 18 absentee ballot survey from the ULC HAVA Survey
- 19 which was conducted shortly thereafter.
- 20 Coverage rates and data quality issues related
- 21 to the ULC HAVA Survey, however, are even more
- 22 problematic. And in some instances, it appears

- 1 that data from the two surveys have been
- 2 intermingled. A delay in the release of the
- 3 Election Day Survey to allow for the review of
- 4 the survey data by state election directors
- ${\bf 5}$ would also provide an opportunity to resolve
- 6 conflicts between the ULC HAVA and the election
- 7 surveys, as well as resolve other data coverage
- 8 and data quality issues specifically for the ULC
- 9 HAVA survey.
- 10 Finally, we have begun work on the NVRA
- 11 survey, Voter Registration Survey, as final data
- 12 has now been coming to the EAC. Some of the
- 13 data requested are the same or similar to the
- 14 information requested in the Election Day
- 15 Survey. We are comparing the data right now,
- 16 and I can report as an update that there are
- 17 differences in that data compared to the
- 18 Election Day survey. So we're seeking a way of

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19 trying to resolve these differences between the

- 20 states.
- 21 This concludes my progress report to date,
- 22 and I'd be happy to answer any questions.

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- 1 CHAIR HILLMAN: Okay. Commissioner
- 2 Martinez, do you have any questions?
- 3 COMMISSIONER MARTINEZ: Well, first
- 4 of all, I want to start, and Ken, perhaps you
- 5 have much more experience in this area than I
- 6 do, but I think it is important to note and
- 7 perhaps to give a strong word of appreciation to
- 8 the jurisdictions that are complying, and even
- 9 to all jurisdictions, quite frankly.
- 10 Gathering their data, I am certain is very
- 11 time intensive and personnel intensive.
- MR. BRACE: Absolutely.
- 13 COMMISSIONER MARTINEZ: And so my
- 14 guess is that while, obviously, this data, we
- 15 feel, is critical to give us a baseline so that
- 16 we can appropriately wear our hat that Congress
- 17 gave us, as a national clearinghouse of
- 18 information related to the federal election
- 19 administration practices. The fact of the
- 20 matter is, this is a major undertaking to get a
- 21 survey like this, and then as a chief election
- 22 official, disseminate that survey to your local

- 1 jurisdictions, and try to get compliance for
- 2 something that, again, is voluntary.
- 3 MR. BRACE: That's correct.
- 4 COMMISSIONER MARTINEZ: So I want to
- 5 commend the states and local jurisdictions for
- 6 their efforts in complying and in helping us to
- 7 gather this very important and critical
- 8 information.
- 9 The one question I would have to you, and I
- 10 had a chance to read through your testimony
- 11 before you came up, and I think it's very

13 very compelling. I didn't realize that we, in a

12 helpful, and I think your recommendations are

- 14 sense, were going to be confusing jurisdictions
- 15 by sending out a survey that asked questions on
- 16 absentee voting that would then confuse what is
- 17 required information or surveys under two other
- 18 federal statutes, UL HAVA and NVRA. There is no
- 19 choice, and those jurisdictions are required to
- 20 give us that information whereas our Election
- 21 Day Survey is voluntary. And I would ask you,
- 22 certainly, there is a way, can we send all three

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- 1 surveys at the same type. Perhaps you can give
- 2 us some insight, as we can insure that type of
- 3 confusion does not occur again in the future.
- 4 MR. BRACE: As I recall, not all
- 5 three surveys were sent out exactly at the same
- 6 time, but fairly close together. They were sent
- 7 to the states, as I said, the Election Day
- 8 Survey, so they got it just before Election Day.
- 9 And the other two, I believe, were sent out in
- 10 late November and December time with varying,
- 11 statute geared deadlines for receiving
- 12 responses.
- 13 COMMISSIONER MARTINEZ: So once we go
- 14 through the exercise of trying to achieve a
- 15 common set of definitions and take some of your
- 16 suggestions, we will have our survey instrument
- 17 out well before an Election Day, so they can
- 18 know and anticipate what information they are
- 19 going to need to gather to be able to comply
- 20 with our Election Day Survey.
- 21 MR. BRACE: Absolutely. And that is
- 22 the heart of my recommendation, in terms of

- $1\ \mbox{having that symposium very soon, so they can see}$
- 2 what's needed.
- 3 COMMISSIONER MARTINEZ: Thank you,

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- 4 Madam Chair.
- 5 CHAIR HILLMAN: Mr. Degregorio.
- 6 VICE-CHAIR DEGREGORIO: Just to build
- 7 on what Commissioner Martinez said, because it
- 8 is a very important point, I think many election
- 9 officials out there don't collect a lot of data,
- 10 as you know, in your line of work.
- 11 MR. BRACE: Yes.
- 12 VICE-CHAIR DEGREGORIO: We have
- 13 talked about this in the past. I know this
- 14 survey was a surprise to many, but the UL HAVA
- 15 information, as an example, is something that as
- 16 mandatory that we request, that we try to
- 17 obtain. And I understand, at least in
- 18 preliminary information, that you provided to
- 19 us, that in that particular area, we're fairly
- 20 weak.
- MR. BRACE: That's correct.
- 22 VICE-CHAIR DEGREGORIO: Can you

- 1 elaborate a little bit on that?
- 2 MR. BRACE: As I indicated in my
- 3 testimony, the response rates varied from
- 4 between 90 down to 50 percent. Unfortunately,
- 5 on the ULC HAVA data, we're lucky to get up in
- 6 the 50s range.
- 7 VICE-CHAIR DEGREGORIO: And the
- 8 polling place accessibility issues, which is a
- 9 very important issue for this Commission to
- 10 obtain that type of information from the states,
- 11 it is disappointing that that is at the 50
- 12 percent level too. Why do you think that is?
- 13 Why aren't they able to obtain that information?
- 14 Because as I understand it, most states are
- 15 required to obtain that information from the
- 16 election jurisdictions. At least in Missouri,
- 17 the states survey jurisdictions on a regular
- 18 basis to obtain information on how many polling
- 19 places were accessible.
- 20 Are the states not doing or just not

21 providing the information to us?

MR. BRACE: We don't know totally the

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- 1 answer yet. However, the Election Day Surveys
- 2 actually asks three questions dealing with
- 3 disability. The first question was looking at
- 4 wheelchair accessibility, which is, as you
- 5 mentioned, the requirement that they meet.
- 6 There is much more data there, although not as
- 7 much as we would have liked.
- 8 The other two surveys or the other two
- 9 questions ask for variations on the theme. And
- 10 from what we can see so far, there appeared to
- 11 be some confusion in whether or not you were
- 12 looking at voting equipment information in those
- 13 two questions or polling place information where
- 14 the question actually did say polling place.
- 15 So there has been some confusion, in terms
- 16 of those particular data, but it does appear
- 17 that at least in terms of the wheelchair
- 18 accessibility, we're getting a little bit better
- 19 response, but that was Question No. 21 at the
- 20 tail end of everything. And I think you can see
- 21 a definite drop-off of responses as you got
- 22 towards the tail end.

- 1 VICE-CHAIR DEGREGORIO: Their issue
- 2 of ballots cast, which is a tough one, we're
- 3 aware that the Department of -- Congressional
- 4 Department, the Census Bureau is going to come
- 5 up with some kind of report very shortly on
- 6 ballots cast, on census data.
- In your report to us today, you talk about
- 8 the number of ballots cast and early absentee
- 9 election day voting should be equivalent to the
- 10 total number of ballots cast. Let me ask you,
- 11 how do you define this, just so that I
- 12 understand. If somebody cast a provisional

13 ballot, provisional ballot which may or may

- 14 not -- we know that roughly 67 percent of
- 15 provisional ballots are counted, the votes are
- 16 counted.
- 17 MR. BRACE: That's correct.
- 18 VICE-CHAIR DEGREGORIO: Is that a
- 19 cast ballot or counted ballot? How would you
- 20 define that for us? Because, as an example, in
- 21 Ohio, with 40,000 provisional ballots cast but
- 22 not counted, the state reports their turn-out.

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- 1 Are they reporting that 40,000 into their
- 2 ballots cast are saying we had a higher
- 3 turn-out. Even though, technically, those
- 4 people were not registered to vote because their
- 5 ballots were not counted.
- 6 Enlighten us as to what you think about
- 7 this issues?
- 8 MR. BRACE: That is a continued
- 9 confusion area, Mr. Vice-Chairman.
- 10 Unfortunately, the states have come up with
- 11 different definitions of whether or not they
- 12 count that kind of information. We're seeing
- 13 different definitions of whether or not inactive
- 14 voters are counted in with the counts of
- 15 registered voters or not. What we attempted to
- 16 do, in putting together the answers to the
- 17 survey, is look from an analysis standpoint of
- 18 how data could be used together.
- 19 The survey, however, asked for data
- 20 separately. And I believe, and I think in
- 21 talking with a number of different states and
- 22 why, one of our recommendations is that they put

- 1 together that data with kind of like blinders,
- 2 without realizing that there are some
- 3 relationships between data. So part of what our
- 4 goal is, is to get out to the states the
- 5 information so that they can see that there are

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- 6 relationships between the two, that things
- 7 should add up, and that you don't want to count
- 8 something here when you should be counting it
- 9 over there.
- 10 I'm afraid that we're going to find a lot
- 11 of that in the ULC HAVA survey, of whether or
- 12 not, even though the instructions to the survey
- 13 said when you look at the absentees, don't count
- 14 ULC HAVA when you answer the Election Day, but
- 15 do count ULC HAVA here on the ULC HAVA Survey,
- 16 we're seeing intermingled data.
- 17 VICE-CHAIR DEGREGORIO: Thank you for
- 18 that.
- 19 CHAIR HILLMAN: Kim, one of the
- 20 things I want to thank you for is the candor in
- 21 which you sort of said we've got to correct some
- 22 things along the way here so we can compile the

- 1 kind of statistics that really will not only
- 2 inform the EAC in its work, but inform the
- 3 country with respect to not only progress made
- 4 under the Help America Vote Act, but progress
- 5 made in assuring voters that their votes are
- 6 being counted.
- 7 And, secondly, seeing an increase,
- 8 hopefully, in participation at the polls, that
- 9 more voters will vote over time. I think one of
- 10 the things for me that, you know, you just don't
- 11 know what you're going to learn when you go
- 12 through an effort like this. And the
- 13 recommendation about coming up with some agreed
- 14 upon universal terminology, if you will, I know
- 15 that, for example, on the voting system
- 16 guidelines, there is a glossary of terms so that
- 17 people will all understand when we refer to poll
- 18 worker, this is what we mean.
- MR. BRACE: That's correct.
- 20 CHAIR HILLMAN: So I think it will be
- 21 a very interesting exercise for us to go through

- 1 to why there may have been confusion with
- 2 respect to the use of different terminology and
- 3 different expectations in different
- 4 jurisdictions when the Census Bureau issues its
- 5 report on the number of people registered and
- 6 voter participation, what is the basis of the
- 7 data. Is it a survey, is it an extrapolation.
- 8 And I used that data for many, many years,
- 9 and I should know the answer to that question.
- 10 I have just plain forgotten.
- 11 MR. BRACE: I use it also, Madam
- 12 Chair. It is a survey. However, they have not
- 13 gone and collected the actual information like
- 14 you have, in terms of the Election Day Survey.
- 15 So when the bureau puts out its study, which
- 16 we're anticipating probably within the next week
- 17 or so, you do need to understand that they are
- 18 going to come out with one set of numbers and
- 19 we'll have a different set of numbers. Ours
- 20 tend to be the certified, official numbers.
- 21 Theirs are the results of survey questions being
- 22 posed to voters. And we know that the survey

- 1 methodology indicates that not all voters want
- 2 to answer the way that they truthfully should.
- 3 If you were asked, did you vote, and everybody
- 4 wants to say that they voted, but we only know
- 5 that a certain number of votes were actually
- 6 cast.
- 7 And so survey responses have,
- 8 traditionally, shown that it tends to be a
- 9 little inflated. The Census Bureau surveys,
- 10 they have started those back in 1964, and they
- 11 have consistently shown a little bit more
- 12 registration and voting than the real numbers.
- 13 show.
- 14 CHAIR HILLMAN: But the trends are

15 pretty consistent, even if the number's around a

- 16 hundred percent.
- MR. BRACE: The good pieces of
- 18 information coming from the Census Bureau
- 19 studies are the demographic variables, how are
- 20 the different race groups voting and
- 21 registering, how do different income groups vote
- 22 and register, how do different people that own

- 1 property vote and register. That information is
- 2 not available from the official sources.
- 3 There's only five states in the nation that
- 4 collect race information on their registration
- 5 rolls, so you can't get data, other than those
- 6 five. The Census Bureau studies are useful, but
- 7 looking at that demographic variable.
- 8 CHAIR HILLMAN: Well, it is my hope
- 9 that the Election Assistance Commission in time
- 10 will be able to be a solid and credible source
- 11 of data, because it is very useful. I mean, it
- 12 is one sure way to measure progress, but as you
- 13 said, in the past, the Census Bureau data was
- 14 always useful to indicate patterns and voting
- 15 behavior.
- 16 In your presentation, you said that as of
- 17 now, our baseline has only been partly
- 18 established. What percentage would you say, are
- 19 we halfway there, three quarters of the way
- 20 there, two-thirds of the way there.
- MR. BRACE: It depends on which
- 22 question?

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- 1 CHAIR HILLMAN: Overall.
- 2 MR. BRACE: Overall.
- 3 CHAIR HILLMAN: All overall effort.
- 4 MR. BRACE: Overall effort, I think
- 5 we're probably about between 60 to 70 percent
- 6 there.

7 CHAIR HILLMAN: All right. Well,

- 8 that is encouraging. All right. Well, I think
- 9 that you have answered all my questions.
- 10 Commissioners, any other questions. Okay.
- 11 Thank you, very much, Mr. Brace.
- MR. BRACE: Thank you.
- 13 CHAIR HILLMAN: Okay. Next on our
- 14 agenda is an update from our general counsel,
- 15 Ms. Thompson on the California audit.
- 16 As we noted earlier when Ms. Sims was
- 17 giving us an update on the Title II requirements
- 18 payments, we did have an opportunity to meet
- 19 with Secretary McPherson and Mr. Clark, who I
- 20 believe is Deputy Secretary of Election Matters
- 21 from California. And it was a good
- 22 conversation, and they soon thereafter submitted

- 1 their information with respect to what they will
- 2 do to comply, and how they have responded to the
- 3 California auditors report. And we did
- 4 discussion with them that we will proceed with
- 5 our own audit. As we had voted to do earlier
- 6 this year.
- 7 So thank you for the update.
- 8 MS. THOMPSON: Thank you for that,
- 9 Madam Chair.
- 10 Just for purposes of recapping, I'd like to
- 11 take a moment just to inform you all as well as
- 12 the public that are here with regard to the
- 13 California audit that you all voted in January
- 14 to conduct, a special audit out of Title I fund
- 15 by the California Secretary of State's Office,
- 16 and that is prior to current administration,
- 17 specifically, during what would have been their
- 18 fiscal year, 2004.
- 19 I'm happy to report that we have finalized
- 20 a contract with the Department of Interior. The
- 21 Office of the Inspector General will be
- 22 conducting that audit for us. They are in the

- 1 process now of developing a plan for that audit,
- 2 which will be delivered to us 20 working days
- 3 from the dates of that contract, which would be
- 4 within the next week-and-a-half to two weeks.
- 5 At that time, you all will have the opportunity
- 6 to review the audit plan, approve it, and then
- 7 the audit begins.
- 8 CHAIR HILLMAN: You referred to the
- 9 Department of Interior. That is the U.S.
- 10 department of Interior, correct?
- MS. THOMPSON: Yes, ma'am.
- 12 CHAIR HILLMAN: Any questions? Okay
- 13 good. Thank you. All right.
- 14 The next is an update on the process of
- 15 publishing the proposed voluntary voting system
- 16 guidelines. And we received the guidelines from
- 17 the Technical Guidelines Development Committee
- 18 on May 9th, I believe, which was, in fact, the
- 19 deadline. And we are getting ready for the
- 20 public comment period.
- 21 MS. PACQUETTE: Yes, ma'am. This is
- 22 to briefly review the process that we're

- 1 following. We did receive the recommendations
- 2 from the Technical Guidelines Development
- 3 Committee on May 9th. In addition, a few days
- 4 before that, we received from NIST a collection
- 5 of public comments that they had received on
- 6 their website since the 8th of April, which is
- 7 when NIST had to cut off their review of public
- 8 comments. So we already have some public
- 9 comments to look.
- 10 In addition, there were comments made to
- 11 the glossary. We were just talking about
- 12 terminology. NIST has delivered to us a revised
- 13 glossary on the 20th of May. They have
- 14 incorporated all the comments that they received
- 15 up until a few days before that on the glossary,

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16 and so we now have a revised glossary with

- 17 comments incorporated that we can move forward
- 18 with.
- 19 We are working on developing a web
- 20 application so that it will be easy for people
- 21 to submit comments to our web page. This will
- 22 include a format that will also help us in

- 1 reviewing and managing the comments, as we have
- 2 to go through them all, as you know, and make a
- 3 determination of how to handle them.
- We're currently in the process, in the
- 5 Commission, of reviewing the recommendations and
- 6 looking at some potential modifications to the
- 7 document before we publish it for public
- 8 comment. We're currently envisioning that that
- 9 publication will happen in early June.
- 10 The plan is to publish a notice in the Federal
- 11 Register, and an executive summary or an
- 12 overview of the document in the Federal
- 13 Register.
- 14 We will actually post the proposed
- 15 guidelines on our website in their entirety, and
- 16 we will also issue a press release at that time
- 17 to let the public be aware that the document is
- 18 ready for review and comment. In addition to
- 19 being available on the website, we will also
- 20 have available in hard copy, and on CD. It will
- 21 be available in both PDF and HTML format on the
- 22 website, again, to accommodate all members of

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- 1 the public who may be using technology to review
- 2 this document.
- 3 We will at the same time be notifying our
- 4 boards of the availability of the document for
- 5 their review, which will be concurrent with the
- 6 public comment period.
- We have scheduled the first public hearing
- 8 for June 30th. This will be running just in

- 9 advance of the ICREOT meeting in New York City.
- 10 The first hearing will have two panels of
- 11 presenters, with representatives from the test
- 12 laboratories and system vendors who will be
- 13 giving us their comments on the guidelines.
- 14 The second public hearing has been
- 15 scheduled for July 26th. We have not yet
- 16 settled on a venue for this hearing. In this
- 17 hearing, we will also have two panels, one of
- 18 election officials and one of election officials
- 19 from advocacy groups, similarly to give us their
- 20 commentary on the guidelines.
- 21 I might also note that in both of these
- 22 public hearings, there will be an opportunity

- 1 for members of the public, the general public,
- 2 to register in advance to come before the
- 3 Commission and make their comments on the
- 4 document.
- 5 Also, in July, we envision having a joint
- 6 meeting of the EAC's board of advisors and
- 7 standards boards to review and discuss their
- 8 comments on the guidelines. We have not
- 9 finalized the date or the venue for that
- 10 meeting. Since we anticipate publication in
- 11 early June, that would mean ICREOT would be the
- 12 end of the 90-day comment period. We hope to
- 13 then accommodate all the comments, and then have
- 14 the guidelines ready for the Commission's review
- 15 and adoption towards the end of September or
- 16 perhaps early October.
- 17 We'll be following a process of reviewing
- 18 the comments at least on a weekly basis as they
- 19 come in, because we do want to facilitate the
- 20 process at the conclusion of the comment period
- 21 to complete all of the perhaps required
- 22 modifications and have this document ready for

1 your review.

- 2 We also plan presentations at the summer
- 3 meetings of all the election organizations and
- 4 other stakeholder groups in our effort to very
- 5 widely publicize the availability of this
- $\ensuremath{\text{G}}$ document and to encourage commentary from the
- 7 public.
- 8 That concludes my report.
- 9 CHAIR HILLMAN: Thank you, Ms.
- 10 Pacquette.
- 11 Some few questions have been raised about
- 12 what it is that the EAC is doing now, from the
- 13 time it received the draft on May 9th, until the
- 14 time that we post it for public comment. And I
- 15 think it's important for us to just at least
- 16 clarify the due diligence that we're doing.
- 17 And correct me if I have forgotten
- 18 something, but three major things. One is to
- 19 just make certain that the recommendation, the
- 20 recommended guidelines are in compliance with
- 21 and consistent with the Help America Vote Act,
- 22 that the things that the law directs us to take
- 1 into account are, in fact, addressed. And that,

- 2 secondly, with respect to the portion of the
- 3 guidelines that is the 2002 standards, that
- 4 there is some outdated terminology in those
- 5 sections which are no longer used. And that
- 6 we're going to put a clarification to explain
- 7 that we're not changing that old terminology at
- 8 this point, but rather to acknowledge.
- 9 And maybe if you could just explain that
- 10 back to me a little better than I have to you.
- MS. PACQUETTE: Yes. Well, one very
- 12 clear term that under the previous voting system
- 13 qualification process was the term,
- 14 "qualification," for the national processing of
- 15 systems for use while the term, "certification,"
- 16 was reserved for the use of the states in their
- 17 process in certifying systems for uses in their

18 states.

- 19 HAVA has used some new language which says
- 20 the national process will now be called a
- 21 certification. So rather than go back to change
- 22 all the places in the portion of the new

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- 1 proposed guidelines that is the 2002 voting
- 2 system standards, we will just indicate at the
- 3 beginning of the sections that there will be
- 4 some inconsistencies in terminology between the
- 5 new portions of the document and the older
- 6 portions of the document, and just to explain to
- 7 the reader why they are seeing different
- 8 terminology in the two sections.
- 9 Similarly, there's quite different
- 10 formating between the new portions of the
- 11 document and the old portions, and we want to
- 12 just put in an explanatory comment for the
- 13 reader who might be looking for a document
- 14 that's similarly formated from beginning to end,
- 15 which is what we're used to seeing.
- 16 There are very good reasons for why it's
- 17 formated this way, because we wanted to make it
- 18 very clear what are the new portions and what
- 19 are the old portions. Again, we just need to
- 20 need some language around the document to
- 21 explain how it was put together, how it should
- 22 be reviewed, and as you note, some

- 1 clarifications on the terminology.
- 2 CHAIR HILLMAN: And the document
- 3 itself can be very intimidating to look at and
- 4 enough to make somebody decide they will take a
- 5 pass on wanting to review it. For those people
- 6 who are technical and the groupies of what used
- 7 to be called the standards and now the
- 8 guidelines, they may enjoy going through each
- 9 page, but much people have an interest in this

11 electronic voting systems, and security, and

12 reliability, and whether or not there are

10 because of all the discussion about the

- 13 sufficient measures of security being taken,
- 14 that it may not be as easy for them to
- 15 appreciate where in the documents those items
- 16 are.
- 17 So we're doing an executive summary of some
- 18 sort to help people who can sort of at a glance
- 19 get to the meat of the issue they are looking
- 20 for.
- MS. PACQUETTE: Well, the document
- 22 does have a very full and complete table of

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- 1 contents, but we're also doing, as you note, an
- 2 executive summary that explains the significance
- 3 of the document, and indicates what are the new
- 4 elements from the 2002 standards, and to just
- 5 give a complete overview so that members of the
- 6 public, who don't normally deal with the subject
- 7 matter, will have some context in which to
- 8 understand how this document is used.
- 9 For example, this document is used as the
- 10 testing document for the qualification and now
- 11 certification of voting systems. So, again,
- 12 many people don't think of it in those terms.
- 13 So we're trying to just make it clear because we
- 14 expect that there will be more interest in this
- 15 document, given all the publicity about HAVA
- 16 funding and issues with voting systems, that we
- 17 may have more wide readership than perhaps the
- 18 2002 standards received, and we just want to
- 19 make it an accessible document, if you will, to
- 20 the extent that such a technical document can be
- 21 made a little more user friendly.
- 22 CHAIR HILLMAN: Good. And then the

- 1 other aspect that we're considering, of course,
- 2 will be the subject of our next panel of

- 3 presenters, and that is the executive date of
- 4 the guidelines, and any consideration for
- 5 grandfathering provisions.
- 6 MS. PACQUETTE: Yes, that's correct.
- 7 The Commission decided that we wanted to think
- 8 very hard about whether to issue an executive
- 9 date and perhaps some consideration of
- 10 grandfathering of existing systems along with
- 11 issuing the proposed guidelines. So the panel
- 12 that we have before us today is part of the
- 13 information gathering that you have already
- 14 engaged in to inform your decision-making in
- 15 that regard.
- 16 CHAIR HILLMAN: Great. Thank you.
- 17 Vice-Chair Degregorio?
- 18 VICE-CHAIR DEGREGORIO: Yes, Madam
- 19 Chair. That is the document here. It is very
- 20 detailed, a lot of work has gone into it. They
- 21 built the standard upon the 2002. I know, Madam
- 22 Chair, that at the previous meeting, Dr. S.

- 1 Fiinnech spoke about the work they did to come
- 2 up with this document that NIST and, of course,
- 3 the Technical Guidelines Development Committee
- 4 that did so.
- 5 Ms. Pacquette, do you envision, as we go
- 6 through this process this summer in receiving
- 7 comments from the public and from various
- 8 groups, that NIST will continue to support the
- 9 work that we do in coming up with a final
- 10 version of this?
- MS. PACQUETTE: Yes, Mr. Vice-Chair.
- 12 We will have conversations with NIST, and we
- 13 have an understanding that certainly the
- 14 comments are going to be reviewed by the EAC
- 15 staff. And we're looking at getting some
- 16 consultants on board to assist us with this
- 17 workload.
- 18 We have an understanding with NIST that

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19 more technical comments, we will certainly be

- 20 consulting with them or clarification points, to
- 21 maintain some consistency in approach.
- 22 VICE-CHAIR DEGREGORIO: You spoke of

- 1 our public hearings that we're going to conduct
- 2 this summer. The fact that this will be
- 3 published on the web, do we have a plan, a pro
- 4 active plan, in place to make sure that we're
- 5 notifying all the groups out there in the
- 6 states, groups out there who have an interest in
- 7 the subject to make sure they have the
- 8 opportunity to know about this, to inform us
- 9 what they may think about this document.
- MS. PACQUETTE: Yes. We do want to
- 11 make it very widely publicized. There will be a
- 12 press release, presentations at meetings. We,
- 13 of course, have our e-mail distribution list,
- 14 which includes state and local election
- 15 officials, and representatives of many of the
- 16 constituencies that would be interested in this
- 17 document. So we will certainly be soliciting
- 18 all of our groups that we work with to reach out
- 19 to their membership.
- 20 We have also had very good support from NAS
- 21 and ICREOT in putting important EAC notices on
- 22 their websites as well. And we hope they would

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- 1 do that for the guidelines to, again, help us
- 2 get the word out to all of the parties.
- 3 CHAIR HILLMAN: Commissioner
- 4 Martinez.
- 5 COMMISSIONER MARTINEZ: Thank you,
- 6 Madam Chair.
- 7 I want to start by, again, I think we have
- 8 all said this publicly before, but thanking NIST
- 9 and the TGDC members for accomplishing in nine
- 10 months what takes many years, and that is, to
- 11 revise these type of technical standard

12 requirements, objective, repeatable measures.

- 13 I think extraordinary work was done by -- thanks
- 14 to the NIST partners.
- 15 Likewise, Carol, you spent the better part
- 16 of your term as interim director shepherding
- 17 this process, moving toward where we are today,
- 18 on the version of being able to embrace,
- 19 hopefully, a good product in these revised
- 20 standards.
- 21 My personal opinion is that the most
- 22 critical work that is happening with regard to

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- 1 our due diligence, internally, that we're doing
- 2 right now and for the next couple of weeks, is
- 3 the analysis of the requirements with their
- 4 consistency technically, in Section 301 of HAVA.
- 5 Because while the voting system guidelines are
- 6 voluntary, states can choose to accept them and
- 7 impose them, or not. And at last count, Tom
- 8 Wiggle probably knows that, but 36 states or
- 9 thereabouts have required national vendors to go
- 10 through a national certification process before
- 11 they can actually do business in their state,
- 12 but it is all voluntary.
- Once, again, the standards in Section 301
- 14 of HAVA for voting systems, there is nothing
- 15 voluntary about that. Those are requirements
- 16 and mandatory, as a matter of federal law. And
- 17 there's some key things in Section 301 of HAVA
- 18 which I think, as a Commissioner, need to be
- 19 consistent about what we embrace at the end of
- 20 this product. And so I think the review that
- 21 we're doing for the general counsel, I think, is
- 22 key.

- 1 Julie, I would call on you, if you have a
- 2 few words about the process that you're using,
- 3 how that work is going, with regard to that

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- 4 analysis.
- 5 MS. THOMPSON: Thank you,
- 6 Commissioner Martinez.
- 7 The Commissioners have asked me to review
- 8 the recommendations provided by the Technical
- 9 Guidelines Development Commission for compliance
- 10 with Section 301-A of HAVA. Therein lie the
- 11 requirements that HAVA has dictated for what are
- 12 quote, "HAVA-compliant voting systems."
- 13 So I am reviewing each of the standards one
- 14 by one, analyzing that comparison, in comparison
- 15 to that statute as well as, in some instances,
- 16 there are other statutes to be considered, but
- 17 analyzing each one, one by one, to insure they
- 18 are in compliance.
- 19 COMMISSIONER MARTINEZ: Just to
- 20 clarify, they have informed us they had the very
- 21 same questions as they were developing
- 22 requirements. While they had counsel, they did

- 1 not have counsel that could appropriately
- 2 interpret consistency issues with regard to HAVA
- 3 and Section 301. So that has all been deferred
- 4 to the EAC. That is not so much a discretionary
- 5 undertaking, but one that is really needed, not
- 6 because we think so at the a EAC, but NIST and
- 7 the TGDC members also think that as well. Is
- 8 that correct?
- 9 MS. THOMPSON: Yes, it is.
- 10 COMMISSIONER MARTINEZ: Thank you,
- 11 Madam Chair.
- 12 CHAIR HILLMAN: So we will move right
- 13 now into our next panel of presenters.
- 14 We have with us -- if all three of you
- 15 could just take a seat at the table. We have
- 16 Mr. Al Ater, First Assistant Secretary of State
- 17 from Louisiana. Michael Kerr, Information
- 18 Technology Association of America, ITAA,
- 19 representing the counsel of voting machine
- 20 vendors, and Joe Hazeltine, Senior Director,

21 Eastern Test Operations, Wyle Laboratories.

And then just -- you know, we did also

1 invite Steven Berger, who is with the IEEE. And

- 2 somebody has to help me with, IEEE, what that
- 3 stands for.
- MS. PACQUETTE: Institute for
- 5 Electronic Electrical Engineers, more or less.
- CHAIR HILLMAN: I don't have details
- 7 in my head.
- Mr. Berger is a member of the Technical
- 9 Guidelines Development Committee. And we did
- 10 have with us earlier, but I believe she has
- 11 left, Alice Miller, who is director of the DC
- 12 Board of Elections, who was also a member of the
- 13 Technical Guidelines Development Committee.
- Gentlemen, we have asked you to bear with
- 15 us and make brief presentations so that we could
- 16 have sufficient time for discussion and
- 17 questions for all of you. And I see somebody is
- 18 going to use a PowerPoint.
- MR. HAZELTINE: I am. 19
- CHAIR HILLMAN: How about that, if 20
- 21 you don't mind, we will go to Hazeltine.
- 22 CHAIR HILLMAN: So that light can be

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- 1 turned off, out of my eyes. Okay.
- MR. HAZELTINE: Well, good morning,
- 3 Madam Chair, and members of the Election
- 4 Assistance Commission.
- CHAIR HILLMAN: Could you -- I'm
- 6 sorry, bring a microphone.
- MR. HAZELTINE: Good morning, Madam
- 8 Chair, and the members of the Election
- 9 Assistance Commission.
- I was asked to do a presentation on 10
- 11 grandfathering of the voting systems standards
- 12 of 2005, from a test laboratory's perspective,

13 and that's what this presentation here does.

- 14 Here we go. First thing, I want to talk
- 15 about past standards. In 1990, when the federal
- 16 election performance standards and directive
- 17 regarding electronic system was created, it was
- 18 implemented over a period of several years.
- 19 1992, when we got involved in it, but it was
- 20 finalized in around '94.
- 21 2002, voting system standards was published
- 22 in April of that year, and grandfathered until

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- 1 January of 2005. The other two standards,
- 2 European norm, and Millstair, the only reason I
- 3 mentioned those is because those are documents
- 4 referred to in the voting system standards.
- 5 Generally, on European norm standards, they have
- 6 a two to three-year grandfathering period.
- 7 Millstair also grandfathered based on the
- 8 applicable revision, looking at the impact of
- 9 not grandfathering.
- 10 First of all, the standard is not available
- 11 today, generally available. You can get a copy
- 12 of it. Testing laboratories have not been able
- 13 to train on the new standard requirements, and
- 14 there are many. The vendors are not all aware
- 15 of the new requirements and how to implement
- 16 them. The compliance checklists which we use in
- 17 testing laboratories is our primary
- 18 documentation goal. We would need to have those
- 19 in place to make sure we can give people results
- 20 in between different competing laboratories, and
- 21 also different products. And not all issues
- 22 have been resolved in the voluntary voting

- 1 system guidelines. For example, the
- 2 implementation of VPAT audit trails.
- 3 Other issues, they contain many new
- 4 requirements. The Americans With Disabilities
- 5 Act, Section 508, which have not been evaluated

- 6 before, and we would need to create processes.
- 7 With no grandfathering, there would be no
- 8 qualified system available.
- 9 Qualified system -- can HAVA funding be
- 10 used. That is an issue more than testing, but
- 11 no system's built to the standards, so system
- 12 testing laboratories will see a pretty good size
- 13 lull and the corresponding surge. We may have
- 14 the capacity to keep up with the demand during
- 15 that surge period, and that would be an issue.
- 16 Bottom line, in our opinion at Wyle
- 17 Laboratories, we're not ready to implement
- 18 today. We would think three to six months. I
- 19 would think end of the year for sure.
- 20 Benefits, grandfathering provides
- 21 time for us to train in the new requirements,
- 22 provides time for to us prepare, review, and

- 1 approve the verification checklists, which will
- 2 take a month to six weeks to do, provides time
- 3 for vendors to learn and design new systems.
- 4 Vendors will now have time to design all changes
- 5 at the same time. Otherwise, what we will see
- 6 would be systems come in a piecemeal approach.
- 7 Certain aspects have been addressed.
- 8 Others haven't. This also forces compatibility
- 9 issues. The other benefits supplementary is it
- 10 is consistent with past practice, consistent
- 11 with other standards on how they implement.
- 12 Detriments, once again, the e-mail's going
- 13 through that sequence. It would slow the
- 14 implementation of the standard of should be VVSS
- 15 2005, would not be used extensively. It is not
- 16 amenable, end of the year, and possibly not used
- 17 in the 2006 election cycle. Some of the
- 18 technology is ready for implementation, not all
- 19 of it.
- 20 Systems non-compliant with HAVA would need
- 21 to be fielded, particularly in the area of

- 1 funds be used for those systems. Which standard
- 2 would we use for those systems, or include
- 3 partial portions of the ADA-type issues. Issues
- 4 like voter verifiable paper audit trail remain
- 5 under resolve. The point there is, the longer
- 6 you delay implementation, the longer you delay
- 7 creating systems that could be compliant with
- 8 the standard as intended, and vendors and
- 9 laboratories, obviously, would not be challenged
- 10 to develop new technology until it is required,
- 11 there is a firm date for implementation. All
- 12 those things are detrimental, in terms of moving
- 13 technology forward, by delaying implementation
- 14 of the standard.
- Just to point out where we currently are,
- 16 we completed three systems in the last few
- 17 weeks. We have four systems which are currently
- 18 in various stages of the certification process,
- 19 all using 2002 voting system standard, which is
- 20 the applicable document. Actually, I have two
- 21 new jobs that came in the last week for
- 22 additional voting machines. So there is six to

- 1 eight programs that are in the introductory
- 2 phases of new equipment, all being tested to the
- 3 current document, to the proposed new one. Some
- 4 vendors are looking down the road, saying, why
- 5 don't we just block a certain time, two to three
- 6 months at the testing lab, so we can learn how
- 7 to implement this new technology. What that was
- 8 going to do, certainly, would limit capacity for
- 9 competing vendors. So it is an issue that is
- 10 out there for us, that we would have to work
- 11 with.
- 12 Again, I would like to thank you so much
- 13 for your time, and that is my presentation.
- 14 CHAIR HILLMAN: Thank you, very much,

15 for the efficiency of your presentation. We

- 16 appreciate that very much.
- 17 What we'll do is have all three
- 18 presentations, and then we'll do the questions
- 19 and answers. And so then we will go back to Mr.
- 20 Ater. Am I pronouncing that correctly, Ater?
- 21 MR. ATER: Yes, Madam Chair.
- 22 CHAIR HILLMAN: Well, okay.

- 1 MR. ATER: Thank you, Madam Chair,
- 2 Vice-Chair, Commissioner Martinez. I appreciate
- 3 the opportunity to appear before you today and
- 4 give some thoughts on how this could affect our
- 5 state.
- 6 Commissioner Martinez, as you mentioned,
- 7 our state is one of these that it's not
- 8 voluntary. Our state says, by state statute,
- 9 that we shall do this. So it creates a unique
- 10 problem for us, and we're very glad to see that
- 11 you all are considering an executive gate, or
- 12 grandfathering, or something of that nature.
- 13 I'll give you a very brief description of
- 14 where we are within our process, with regards to
- 15 HAVA. We have an RFP out on the streets that
- 16 the responses are due on June 1st. We hope to
- 17 have a contract in hand to replace our voting
- 18 system in our state. We use some lever
- 19 machines. We have some parishes, as we call
- 20 them, in Louisiana, that have DREs, and used
- 21 DREs for the last 12 to 15 years, but we have
- 22 approximately 50 parishes that use the lever

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- 1 machines which we have agreed to replace
- 2 pursuant to accepting the money that you were
- 3 speaking of earlier.
- 4 So we find ourselves in the unique
- 5 situation, without grandfathering, or without an
- 6 effective date or something of that nature that

- 7 we're required by January 1st of 2006 to
- 8 complete this task. Because just as
- 9 Mr. Hazeltine had just said, in reality, by then
- 10 you may or may not have the standards, you may
- 11 or may not have it tested, and we may have
- 12 purchased and spent \$50,000,000 of taxpayers'
- 13 monies that the State of Louisiana, quite
- 14 candidly, can't afford to spend again for
- 15 something that does not meet the new standards.
- 16 So it would be of great concern to us that you
- 17 would consider a grandfathering or effective
- 18 date or something to address that situation
- 19 because we don't want to find ourselves out of
- 20 compliance with you all, with justice, or with
- 21 anybody else, for that matter. And you can see
- 22 a unique situation where we, because of our

- 1 state statutes and our expectations, while our
- 2 state statutes now address NASAD, I fully expect
- 3 the legislature, as this rolls, to roll it
- 4 forward to that because that is clearly the
- 5 intention.
- 6 As a former member of the state
- 7 legislature, I can assure you that was clearly
- 8 the intention and desire of our state
- 9 legislature, is that this not be optional.
- 10 The only thing we want to certify is those
- 11 things that meet the standards and guidelines
- 12 that is set forth by this Commission.
- 13 CHAIR HILLMAN: Thank you, very much.
- MR. ATER: Thank you.
- 15 CHAIR HILLMAN: Okay. Mr. Kerr.
- MR. KERR: Good morning, Chairman. I
- 17 am -- my name is Michael Kerr. I am with the
- 18 Information Technology Association of America,
- 19 and its Election Technology Council.
- 20 ITAA is one of the oldest groups for the
- 21 IT, representing about 400 companies. The
- 22 Election Technology Council is made up of a

- 1 group of vendors which produce software,
- 2 hardware, and services for the voting systems
- 3 marketplace. Current members of the ETC are:
- 4 Advanced Voting Solutions, Danaher Gardian
- 5 Voting System, Diebold Election Systems,
- 6 Election Systems & Software, Hart InterCivic,
- 7 Perfect Voting System, Sequoia Voting Systems,
- 8 and UniLect Corporation. Membership is open to
- 9 any company in the election systems marketplace.
- 10 We're pleased to respond to your request
- 11 for vendor perspective on the issues surrounding
- 12 the timing and implementation of the VVSG.
- 13 member companies have a great stake in the
- 14 conduct and outcome of this process.
- 15 Indeed, equipment provided by our members
- 16 accounts for about 90 percent of voting systems
- 17 in the marketplace today, and over 2000
- 18 dedicated system employees at our member
- 19 companies work hard to make sure American
- 20 elections are worked out.
- ETC applauds the Election Assistance
- 22 Commission, the TGDC, and NIST, on the

- 1 aggressive timetable to adopt revised guidelines
- 2 for the 2002 Federal Voting System Standard.
- 3 However, despite the considerable work underway,
- 4 our member companies are concerned that election
- 5 officials may have unrealistic expectations
- 6 about the completion of the first phase of the
- 7 VVSG amendment to the 2002 VSS.
- As the Commissioners and the EAC staff
- 9 already know, the drafting of the guidelines is
- 10 just the first step of a multi-step process
- 11 before there will be substantive changes in the
- 12 design and function of actual voting equipment
- 13 in the market. Therefore, as the EAC considers
- 14 an executive date for the VVSG, it is critically
- 15 important to keep in mind all that must occur

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16 after the new guidelines are in place. As

- 17 history has shown, taken in whole, this process
- 18 can take years to complete.
- 19 As this process gets underway, there are
- 20 several realities that voting system vendors
- 21 believe must be acknowledged and accounted for
- 22 in laying the ground work for successful roll

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- 1 out of the new standard and guidelines. The
- 2 delays at the beginning of the EAC/Nist ramp-up
- 3 period set the guidelines development process
- 4 back by 12 to 18 months, and there is no
- 5 reasonable way to make up for front-end delay by
- 6 shortcutting the VVSG roll out process.
- 7 There is simply too much at stake to
- 8 expedite the process to meet artificial
- 9 deadlines while creating risks of getting the
- 10 outcomes wrong. The current guidelines revision
- 11 effort is unparalleled in terms of scope and
- 12 speed of a technical guidelines development for
- 13 any voting system, and possibly for any
- 14 comparable technology. Indeed, similar efforts
- 15 have taken many years to complete.
- 16 For evidence of the time it takes for the
- 17 marketplace to absorb and adjust to a new
- 18 standard, one need look no further than the 2002
- 19 voluntary voting system standards. In 2005,
- 20 three years after its initial release, only now
- 21 is the standard beginning to take on a
- 22 near-universal hold. This lengthy adoption

- 1 period has not been for a lack of trying as
- 2 meeting the standards that the election market
- 3 demands provides a competitive advantage, but
- 4 rather recognition that the process to make
- 5 encompassing changes requires to do it right.
- 6 Promulgation change to rules, guidelines,
- 7 and standards is a time-consuming, risky
- 8 business for technology vendors and their

- 10 nature, it can fairly be said that no one
- 11 understands how specific changes proposed in the

9 customers. Because of its almost unprecedented

- 12 new guidelines will impact the big picture, in
- 13 terms of voting system reliability, accuracy,
- 14 usability, and security. Moreover, the changes
- 15 proposed might have a profound impact on the
- 16 economic and business models under which
- 17 companies operate in the voting system
- 18 marketplace.
- 19 The vendor community is pleased to be
- 20 working with EAC as one of the constituencies
- 21 providing input into the guidelines, but due to
- 22 the way the guidelines development process has

- 1 been defined and operated from the outset, that
- 2 is, without direct vendor participation in the
- 3 TGDC, our members will be coming in at the tail
- 4 end of the process and sorting through a complex
- 5 set of proposals. Some of our members have
- 6 dozens of different products in the marketplace.
- 7 To turn on a time and bring all these products
- 8 into compliance with the new guidelines is not
- 9 likely to comport with the realities of
- 10 generating quality products, of producing
- 11 shareholder value, and assisting the customers,
- 12 elections officials, and ultimately, voters,
- 13 with the key element of democracy, providing
- 14 secure, accurate, reliable viewing systems.
- 15 It is unrealistic to expect that the
- 16 vendors, ITAs, and customers, which include
- 17 state, county, and local officials, will be able
- 18 to get these products, new products certified
- 19 and into the field for the national elections in
- 20 November, 2006. While we have yet to see the
- 21 final version of the guidelines, but early
- 22 indications point to many new requirements that

1 impact widely on vendor equipment and practices

- 2 as well as on the customer. Some have been
- 3 drafted hastily, and may conflict with other
- 4 existing requirements. Changes to the
- 5 requirements are still occurring today -- sorry.
- 6 Changes to the requirements still occurring
- 7 today will continue through the public comment
- 8 period. These protests will require
- 9 interpretation, test design, and product
- 10 certification.
- 11 On the vendor side, a likely scenario will
- 12 be that changes contained in the VVSG will be
- 13 factored into the system design, production,
- 14 testing, marketing, support and maintenance
- 15 operations over the course of two to three years
- 16 after their final release.
- 17 Customers will be faced with a similar set
- 18 of metrics and procedures when it comes to
- 19 acquisition, deployment, and support for systems
- 20 seeking compliance with the new VVSG.
- 21 In addition to funding and management
- 22 issues, there remains a host of policy questions

- 1 to be considered and resolved at the customer
- 2 level. Consideration of questions related to
- 3 paper requirements has already slowed
- 4 considerably the acquisition and deployment of
- 5 new equipment in several states, even in the
- 6 systems mandated for replacement under HAVA.
- 7 Members of the ETA are concerned that many
- 8 state and county officials are delaying their
- 9 acquisition and deployment of voting systems
- 10 under the false assumption that the adoption of
- 11 new standards will immediately result in revised
- 12 voting technology appearing in the marketplace
- 13 prior to January 2006, and that those new
- 14 systems can be implemented and used in 2006
- 15 primary and general elections. Given the
- 16 realities described above, it is simply not
- 17 possible to achieve those timelines. If states

18 and counties delay their decisions, it is very 19 likely they will miss their 2006 deadlines for

- 20 HAVA compliance.
- 21 To help minimize that issue, we think it
- 22 would be helpful for the EAC to advise election

- 1 officials that waiting for these guidelines to
- 2 be implemented may jeopardize their ability to
- 3 comply with HAVA guidelines. EAC should assure
- 4 jurisdictions that equipment properly certified
- 5 to existing standards is capable of providing
- 6 secure, accurate, and reliable elections that
- 7 meet functional requirements laid out under
- 8 HAVA.
- 9 Under a best case scenario, it will still
- 10 be difficult, under the current 2002 standards,
- 11 for state and counties to meet the deadline
- 12 under 2002 standards, unless they act quickly.
- 13 Recognizing that it often takes three to six
- 14 months for counties to select a system and
- 15 complete contracts, waiting for 2005 VVSG will
- 16 effectively preclude counties and states from
- 17 completing their transition to new voting
- 18 technology under the deadlines established by
- 19 HAVA.
- 20 We urge you to communicate these important
- 21 timeline issues to counties and states, and
- 22 encourage them to proceed as quickly as possible

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- 1 under the currently available standards. It is
- 2 our understanding that the subject of
- 3 grandfathering current equipment under the new
- 4 guidelines, as well as phased implementation
- 5 through effective dates, has come up for
- 6 discussion at TGDC and EAC. This is a greatly
- 7 important issue which merits consideration by
- 8 the EAC.
- 9 As we have stated above, we believe that

10 equipment certified under the 2002 standard is

- 11 HAVA-compliant. The core requirements of the
- 12 2002 standard make up the VVSG1, with some
- 13 notable additions. Therefore, should it not
- 14 follow that systems certified to meet 2002
- 15 standards, and that have been proven in the
- 16 field to provide the customer and voter with an
- 17 acceptable level of usability, reliability,
- 18 accuracy, and security, would be grandfathered
- 19 under VVSG.
- 20 The decision to grandfather or re-test the
- 21 installed base of equipment to the 2005
- 22 guidelines leads to some tough questions.

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- 1 What impact of the business case and lifetime
- 2 costs of equipment would be caused by changes
- 3 proposed in the guidelines? What is the gain to
- 4 the customer and voter of equipment recertified
- 5 under VVSG? Is a minor modification sufficient
- 6 to cause re-testing of thousands of lines of
- 7 cost and dozens of hardware components? Should
- 8 higher immunity testing thresholds mandate
- 9 costly hardware changes to existing
- 10 installations when the benefits may be minimal?
- 11 This decision raises serious funding
- 12 issues, as well. If equipment certified under
- 13 2002 standards is not grandfathered under the
- 14 new guidelines, the cost burden to the customer
- 15 will be onerous. Without some type of
- 16 grandfathering provisions under VVSG, additional
- 17 federal funds will be necessary to cover the
- 18 cost of replacement equipment and upgrades that
- 19 may fall out of line with new standards.
- 20 We believe that an implementation of the
- 21 guidelines should follow the old adage, "Perfect
- 22 should not be an enemy of the good." While we

- 1 always strive towards perfection, we believe
- 2 that making perfection the operating standard in

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- 3 the guidelines development process and then
- 4 requiring re-certification of existing equipment
- 5 will lead to slower adoption of the guidelines,
- 6 greater backlogs in systems certification and
- 7 testing, and other undesirable or unintended
- 8 outcomes.
- 9 The Commissioner and customers should know
- 10 that companies operating in a profit-seeking
- 11 market are driven to out-compete each other on
- 12 the basis of product features, benefits,
- 13 quality, service, and price. It is only logical
- 14 that they will make every effort to bring their
- 15 products into line with the updated guidelines
- 16 because that is what their customers will be
- 17 demanding. But to find a system and entire
- 18 product line, or even a generation of voting
- 19 equipment, uncertifiable against possibly a
- 20 possibly unattainable or untestable standard set
- 21 forth in the VVSG, while that equipment can
- 22 readily meet requirements in HAVA, it would be a

- 1 poor outcome, one that may force states as to
- 2 squander federal and states monies already
- 3 appropriated and spent.
- 4 Please accept the going comments in the
- 5 spirit offered. ETC members fully support the
- 6 goals of the VVSG development efforts. However,
- 7 as the party charged with implementing the
- 8 guidelines into all of the legacy, current and
- 9 future election products, we urge circumspection
- 10 and caution in the process. Workable and
- 11 reasonable requirements and timetables are key.
- 12 Thank you for providing us with the
- 13 opportunity to express our concerns and
- 14 participate at this level, and I look forward to
- 15 answering any question by the Commission.
- 16 CHAIR HILLMAN: Great. Thank you.
- $17\ \mbox{We do have time for a few minutes of questions.}$
- 18 VICE-CHAIR DEGREGORIO: Thank you,

19 Madam Chair.

- 20 This is an important issue that we're
- 21 looking at. We have had conversations with NIST
- 22 about the history of the work that they do in

- 1 setting standards, and whether there is
- 2 grandfathering or implementation dates that are
- 3 looked at in the industry, and that they look at
- 4 when they implement standards. Certainly, the
- 5 history of voting system standards shows that
- 6 there have been implementation dates put forth
- 7 each time standards have been come up, whether
- 8 it is 1990 or 2002, to allow the industry to
- 9 come into compliance.
- 10 I'd like to ask Mr. Hazeltine a question
- 11 about the timetable to conduct this work,
- 12 actually, test equipment. And I know that
- 13 equipment's different, it depends on which
- 14 equipment you're talking about, which standards
- 15 you're talking about, but what's an average time
- 16 that it takes for you to receive something and
- 17 then to go through testing it, and coming up
- 18 with finishing the work that you do on a
- 19 particular product? Is there an average type of
- 20 time that you have to go through.
- MR. HAZELTINE: Thank you,
- 22 Mr. Vice-chair.

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- 1 The average would be probably four or five
- 2 months, from start to finish. That's a program
- 3 where the documentation is pretty in good
- 4 condition, the vendor's been through the process
- 5 before, so they are aware of the steps.
- 6 VICE-CHAIR DEGREGORIO: The issue of
- 7 VPAT, you brought it up in your remarks,
- 8 voluntary voting.
- 9 MR. HAZELTINE: Voter verified paper
- 10 audit trail.
- 11 VICE-CHAIR DEGREGORIO: But as you

12 stated, you said it remains unresolved.

13 Certainly, the draft guidelines, and there's

- 14 been a big discussion with the TDGC and NIST.
- 15 They were instructed from the EAC to come up
- 16 with guidelines in regard to this particular
- 17 area that we know is an important issue. And we
- 18 know that many states are mandated through
- 19 regulation or legislation that they want to use
- 20 the VPAT, the systems that they buy, as used in
- 21 the 2006 election cycle.
- Do you see how we can get there? Do you

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- 1 see how these systems can be tested in time? If
- 2 we don't come up with guidelines, if we're not
- 3 finished, for instance, until the end of
- 4 September, early October, then they have to come
- 5 to you. Is it possible to get there for the
- 6 VPAT 2006?
- 7 MR. HAZELTINE: Yes, sir, it is
- 8 possible to get there.
- 9 Mr. Hancock asked the question about six
- 10 weeks ago to the testing tab, has anyone seen a
- 11 VVPAT-compliant system in test. And the answer
- 12 is, no. I believe there is a way to get there
- 13 from here, if something were available for us to
- 14 look at.
- 15 CHAIR HILLMAN: Mr. Iter, in
- 16 Louisiana, you stated this change over, and what
- 17 you're doing in your states and your locals.
- 18 Are you helping your locals, I can't remember if
- 19 it is just a state contract and the locals buy
- 20 into it, but to develop language in the
- 21 contracts with the vendors that require the
- 22 vendors to come in compliance at some point with

- 1 the guidelines that are produced by the EAC.
- 2 MR. ITER: Thank you. Louisiana is
- 3 actually one of the few states that we are a

- 4 state-based system. Our state furnishes all the
- 5 equipment, buys it, and gives it to the locals
- 6 and so forth, and so on. So we're a state-based
- 7 system, so we're not working from jurisdiction
- 8 to jurisdiction.
- 9 But in our request for proposal that we
- 10 have out now, obviously, one of the mandates is
- 11 that it be HAVA compliant, particularly with
- 12 Section 301. That point in my comments that
- 13 gave me pause and great concern is that we also
- 14 are a state that, by statute, says that nothing
- 15 -- we shall not certify anything unless it meets
- 16 these guidelines that you're talking about. So
- 17 we're faced with the was unique situation that I
- 18 find very troubling, that we have a January 12,
- 19 '06 deadline to be HAVA-compliant. We have new
- 20 guidelines that are going to be coming out,
- 21 September, October testing that takes perhaps
- 22 four on five months. We're hopeful to have a

- 1 contract signed early summer so that we can meet
- 2 the January 1, 2006 deadline. Then as I said in
- 3 my comments, we could find ourselves having just
- 4 spent \$50,000,000 of taxpayer money on a system
- ${\bf 5}$ that suddenly, a view shorthand of, we sign the
- 6 contract to find out that they don't meet the
- 7 guidelines, and that our state statute says they
- 8 must be, but do that trying to meet the HAVA
- 9 guidelines.
- 10 We're in a little of a catch-22, of can't
- 11 win for losing, as we like to say in the
- 12 country.
- 13 VICE-CHAIR DEGREGORIO: We appreciate
- 14 that. There are many states --
- MR. ITER: There is probably several
- 16 other jurisdictions in the exact same situation
- 17 we are.
- 18 VICE-CHAIR DEGREGORIO: Please, give
- 19 our best regards to our secretary. We're still
- 20 praying for his recovery, and hope he is back to

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21 work soon.

MR. ITER: Thank you for those

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- 1 comments, and I certainly will.
- 2 VICE-CHAIR DEGREGORIO: Mr. Kerr, you
- 3 raise a lot of red flags in your testimony about
- 4 how your members can come into compliance and
- 5 meet these guidelines.
- 6 Are the vendors willing to except language
- 7 that I know some jurisdictions have, some don't,
- 8 but to make sure that when contracts are let in
- 9 the states like Louisiana, or other states buy
- 10 equipment, that they can at some point in time
- 11 become in compliance with the guidelines, be it
- 12 on the date that we set, or some other date that
- 13 they may set in negotiation, or set by their own
- 14 states?
- 15 MR. KERR: I have not raised that
- 16 question. The question has not come up for
- 17 discussion on any of our recent calls. Of
- 18 course, I couldn't commit a single one of our
- 19 members to taking that kind of action.
- 20 With that said, that approach, a graduated
- 21 implementation effective dates, as long as it
- 22 didn't push equipment out that our members could

- 1 consider compliance with requirements of HAVA
- 2 and performing to the specifications of the
- 3 customer, I think they certainly would give that
- 4 positive consideration, because they realize the
- 5 pressure that their customers are under, and
- 6 they want to respond to those as well.
- 7 VICE-CHAIR DEGREGORIO: That's a
- 8 question I get very often from election
- 9 officials.
- 10 That's all I have.
- 11 CHAIR HILLMAN: Okay. Mr. Martinez.
- 12 COMMISSIONER MARTINEZ: Thank you,

13 Madam Chair, and I will be very brief.

- 14 Thank you all for your testimony. I think
- 15 it is very helpful. We're trying to do our
- 16 homework, so to speak, on our end, to get
- 17 educated and put some language out, hopefully,
- 18 simultaneous, draft guidelines that gives
- 19 indication where we're going so we can get
- 20 comment on this particular issue. So I
- 21 appreciate all of the testimony that has been
- 22 presented.

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- 1 Mr. Kerr, I want to thank you,
- 2 particularly. I think your comments are well
- 3 thought out. And I had a chance to read your
- 4 testimony, and there's several things that you
- 5 say that I think are worth expanding on. I'm
- 6 not going to focus on just one area, in the
- 7 interest of time.
- 8 I want to say that one of the things that
- 9 you said in your testimony was that systems
- 10 certified in the 2002 VVSG have proven to be
- 11 accurate, reliable, secure, etc.. I agree with
- 12 you, and I want to say that for the record.
- On the other hand, there was a poll taken
- 14 by the Wall Street Journal, NBC News, perhaps a
- 15 week or two after the November 2004 election,
- 16 which asked the basic question, do you believe
- 17 that your vote is being tallied accurately, or
- 18 I'm not sure what the question exactly was, but
- 19 it spoke to voter confidence. And one in four
- 20 voters lacked confidence. This is just in the
- 21 past election system.
- 22 So this is a critical issue that we're

- 1 trying to address, and to do so in a manner that
- 2 is reasonable to all affected parties, the
- 3 vendor industry, certainly, or partners that do
- 4 the testing for us in the labs, our
- 5 stakeholders, and election administrators and

- 6 voters themselves, trying to keep everything and
- 7 juggle all these things.
- 8 We have ended up in the worse case scenario
- 9 in that the Commission was late in being
- 10 appointed. We have heard the plan already, we
- 11 have said, violins playing. We were under
- 12 surrounded in our first fiscal year, and here we
- 13 are, standing within seven or eight months from
- 14 your statutory deadline of being compliance,
- 15 whether VVSG-compliant, that is a very ominous $\ensuremath{\text{NVSG-compliant}}$
- 16 thought.
- 17 So that's some commentary. And I wonder if
- 18 I could just play out a scenario and get all of
- 19 you to react to it. And that is, hypothetically
- 20 speaking, because I don't know where we're going
- 21 to go as a body. But if we went, essentially,
- 22 the normal route, if you will, Mr. Hazeltine,

- 1 you and I have heard it from others, but
- 2 normally there is some sort of an effective date
- 3 that embraces an 18 to 24-month window.
- 4 I think in the case of the 2002 VVSG, it was
- 5 something along those lines. I think by 2005,
- 6 all vendors had to be certified fully to the
- 7 2002 standards, but they could do it sort of
- 8 piecemeal in between then. That may not be
- 9 exactly accurate but something to that effect.
- 10 If we went down the road of embracing an
- 11 effective date, let's say 24 months from the
- 12 date of adoption, and yet worked with the labs
- 13 to encourage you all to be ready to test to the
- $14\ \text{new}$ requirements as quickly as possible, which I
- 15 think I have heard you say you could be ready to
- 16 do so roughly within three to six months, and
- 17 then left the decision to states as to which of
- 18 those requirements, if they wanted to pull down
- 19 to try to get vendors to test before the 2006
- 20 election. Let me place this out, and that is
- 21 the concern that I have, is that you have

- 1 on this and will not take a position on VPAT, as
- 2 to whether that is a required way to
- 3 independently verify, but you have had, at least
- 4 I think at last count, eight states that have
- 5 legislatively mandated by 11-06, their VPAT
- 6 systems have to be compliant, which we don't
- 7 have any testable, repeatable standard to insure
- 8 accuracy, reliability of those components.
- 9 And if a state wants to pull down, for
- 10 example, the requirements on VPAT, and require
- 11 the vendors to be able to have a piece of
- 12 equipment that either they are adding to
- 13 existing machines or they are purchasing a new
- 14 system entirely that's been tested to those VPAT
- 15 requirements, is that even possible?
- 16 And I know I have confused the question,
- 17 but, in other words, Mr. Iter, I am sitting
- 18 there in one of your parishes that is already
- 19 using a DRE system. I don't think your state is
- 20 mandated VPAT.
- 21 MR. ITER: that's right.
- 22 COMMISSIONER MARTINEZ: And I want to

- 1 be able to buy a piece of equipment, or I'm
- 2 going to require the vendor to make this VPAT
- 3 requirement, but yet currently, actually, that
- 4 is not entirely accurate because this was done,
- ${\bf 5}$ at least in part for the Nevada system. But is
- 6 it possible to get to a point so that a state
- 7 can, at their discretion, decide to pull down
- 8 the VPAT requirement, should we embrace them in
- 9 final form in the next three or four months?
- 10 Mr. Hazeltine, do you follow where I am
- 11 going?
- 12 MR. HAZELTINE: Thank you,
- 13 Mr. Martinez. I do follow where you're going.
- 14 We're not the one -- ultimately, the ones making

15 the decision. It would be the vendors using the

- 16 equipment. Can we be ready to test? Yes.
- 17 Could we be ready to test Volume 2 of the VVSG,
- 18 2005? Yes.
- 19 There is not a significant number of
- 20 changes. My focus, I guess, if we're going to
- 21 -- would be to prioritize some of the areas in
- 22 the ADA area, in the voter verifiable area, and

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- 1 also in the security area, and actually have
- 2 implementation dates on those sections which
- 3 pose the largest changes to the document at this
- 4 point.
- 5 COMMISSIONER MARTINEZ: Any comment
- 6 from Commissioners, from your perspective?
- 7 MR. KERR: I think my testimony
- 8 touched on two or three of issues that would
- 9 come into play. First, the test design process.
- 10 Once the test comes out of the door at a lab or
- 11 is ready to go into production, there may be
- 12 some continued tweaking that may stretch the
- 13 process out a little further. Sometimes on the
- 14 testing day, one is going to come back with some
- 15 conflicts in the marketplace or with existing
- 16 requirements that may need to be worked out for
- 17 a set of iterations.
- 18 I think also that the risk posed by those
- 19 types of continued testing scenarios might add
- 20 to cost and complexity for the customer, which
- 21 may, again, cause the vendor some hesitation in
- 22 going back for continued testing until they

- 1 believe that everything is up and running
- 2 smoothly and the way it should be.
- 3 So while I think that there are ways to get
- 4 in, there are certainly issues that should be
- 5 addressed up front and clearly communicated with
- 6 vendors and the states that might enable that

7 outcome to take place.

- 8 COMMISSIONER MARTINEZ: I appreciate
- 9 that, Mr. Iter. I guess, Mr. Iter, what I am
- 10 trying to get to is giving election
- 11 administrators some tools and, obviously,
- 12 flexibility in making decisions on how to impose
- 13 these requirements, but some tools so that you
- 14 can say to your constituents back in Louisiana
- 15 and in the various jurisdictions, we've done
- 16 something to try to improve the process, not
- 17 just for 2008, but for 2006, because right now,
- 18 the perception, like it or not.
- 19 I think, again, you make a very good point
- 20 that systems in use today that have been
- 21 certified to the existing standards are secure,
- 22 they are accurate, they are reliable. There

- 1 certainly have been mistakes, we acknowledge
- 2 that.
- 3 We have to work in tandem as
- 4 administrators, advocates, etc, to insure that
- 5 we minimize any of those mistakes. But I'm
- 6 trying to arrive at a point, if at all possible,
- 7 it may be too late. Maybe we're just so down
- 8 the road here and so close to the deadlines,
- 9 Mr. Iter, that it is impossible to do anything
- 10 to help you, as you prepare for the 2006
- 11 election cycle.
- 12 Any comments you want to add?
- MR. ITER: Thank you, Commissioner.
- 14 I share your similar concern, quite candidly,
- 15 with regard to the verifiable voter paper trail.
- 16 From a personal perspective, what I would
- 17 love to see is, rather than Congress address it
- 18 at one phase, and another state address it in
- 19 another fashion, and perhaps EAC address is it
- 20 another fashion, I would love to see a uniform
- 21 -- obviously, if this is something that is going
- 22 to be done, there is obviously more than one way

1 to do it, one correct way is what I'm trying to

- 2 say.
- 3 In many instances, there's a host of things
- 4 that are reliable and accurate and everything.
- 5 From a personal perspective, I would love to see
- 6 if this is where we're going, a standard by
- 7 which all of us can say, pick and choose, if you
- 8 will, a menu, and these are acceptable methods.
- 9 And then an adequate amount of time to implement
- 10 it, because I share your same concern.
- 11 While I hear and I appreciate their
- 12 optimism, from our perspective, I don't see any
- 13 way in the world we can go there from here with
- 14 what we're dealing with. Because we're dealing
- 15 with you all coming out with some standards as
- 16 late as October, and five or six months, and we
- 17 don't know it is just going to be a guess.
- 18 Maybe some things on the market now will meet
- 19 those standards. Maybe not a thing on the
- 20 market now will meet those standards, but in any
- 21 event, five or six months before those tests are
- 22 done, as to see if they do or do not. So that

- 1 would put me in the posture of delaying the
- 2 purchase or the signing of any contracts, if I
- 3 want to make certain what we purchased meets
- 4 those standards, until after the deadline of
- 5 when I am not found in compliance with the HAVA
- 6 Act.
- 7 And I don't relish that, quite candidly,
- $\ensuremath{\mathtt{8}}$ being out of compliance with DOJ, or with
- 9 anybody, for that matter. But the most
- 10 important comment I think you made is what we
- 11 have said in our state from day one. We come
- 12 from a state or I come from a state where we do
- 13 enjoy great voter confidence.
- 14 I speak a lot. I spoke five times in the
- 15 last two weeks to different groups. And my

16 standard question when I get up, before I say my

- 17 comments, I say, I would like a show of hands,
- 18 please, how many of you in this audience believe
- 19 that when you walked into the booth -- and in
- 20 our state, you can push a button, push a lever
- 21 or touch a touch screen because we have all
- 22 three. When you do, your vote is recorded

- 1 accurately, and it is going to the candidate or
- 2 to the question that you voted on, and that on
- 3 election night, that when the Secretary of State
- 4 reports those results, that you have confidence
- 5 in it. Do I have a show of hands, how many
- 6 people in the room believe that? I have been
- 7 speaking of audiences 250 or 300, and every hand
- 8 in the room goes up.
- 9 So that's my lead-in to say, as we do this,
- 10 the most important thing we can do is not lose
- 11 that confidence. Because an the old saying from
- 12 father, it takes a lifetime to earn someone's
- 13 trust, and about 15 second to lose it. That's
- 14 what we're trying very carefully not to do.
- The confusion seems to be adding to that,
- 16 quite candidly. So sometimes I think it is
- 17 better just to slow down, stop and say, hey,
- 18 let's get it right, rather than get it quick.
- 19 CHAIR HILLMAN: I have a quick
- 20 question for each of you. Mr. Iter, you said in
- 21 Louisiana, I think you have used a state-based
- 22 system where the state purchases the equipment?

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- 1 MR. ITER: Yes.
- CHAIR HILLMAN: Remind me again, how
- 3 many counties are using DRE?
- 4 MR. ITER: We have 14 of our 64.
- 5 CHAIR HILLMAN: Okay.
- 6 MR. ITER: And some of them, as long
- 7 as 14, 12, 15 years.
- 8 CHAIR HILLMAN: Can you help me

- 10 other aren't? Was this their option?
- 11 MR. ITER: No, its been financial.

9 understand how some parishes are using DREs and

- 12 When I say financial, its been as we get money
- 13 from the state legislature. Obviously, this
- 14 whole new host of monies and/or requirements
- 15 hasten that, but through a slow process, we
- 16 update equipment each year. And we have a
- 17 request given to our state legislature to keep
- 18 full the fleet updated. And as we update it, we
- 19 would buy what we felt was the best product on
- 20 the market and go forward from there.
- We had 64. We can't afford to buy 64 new
- 22 once all the same year. We embarked upon a

- 1 process.
- 2 CHAIR HILLMAN: Thank you, very much.
- 3 MR. ITER: Yes, ma'am. Thank you.
- 4 CHAIR HILLMAN: Mr. Hazeltine, Do I
- 5 understand correctly that Wyle was testing prior
- 6 to 2002?
- 7 MR. HAZELTINE: Yes, ma'am. We have
- 8 been he using since probably about 1992.
- 9 CHAIR HILLMAN: Okay. When the 2002
- 10 standards came into place, was there a similar
- 11 rush, if you will, or surge, with respect to
- 12 equipment to be tested against the new
- 13 standards, was there similar activity as you
- 14 would anticipate would happen under the new
- 15 guidelines?
- MR. HAZELTINE: Well, my
- 17 recollection, the answer to that would be no.
- 18 The majority of the requirements in 2002 were
- 19 pretty much in the machines already, from a
- 20 testing standpoint.
- 21 CHAIR HILLMAN: Okay. Thank you.
- MR. HAZELTINE: There wasn't a void,

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1 as we're going to come into this time.

- 2 CHAIR HILLMAN: Thank you. Mr. Kerr,
- 3 in your testimony or in your written testimony
- 4 anyway, you say that under a best case scenario,
- 5 it will still be difficult for states and
- 6 counties to meet the HAVA deadlines under the
- 7 current 2002 standards, unless they act quickly.
- 8 Can you help me understand what you meant by
- 9 that?
- 10 MR. KERR: I believe if you look at
- 11 the process, actually, I am not quite sure where
- 12 the 2002 standards reference.
- 13 CHAIR HILLMAN: It is on page 4, and
- 14 it is under your section, "Insuring Compliance
- 15 With HAVA Deadlines."
- MR. KERR: You know what, I have
- 17 recorded mine, for easier visibility here.
- 18 CHAIR HILLMAN: It is like the third
- 19 paragraph under, "Insuring Compliance With hava
- 20 Deadlines."
- 21 MR. KERR: Right. For them to come
- 22 into compliance with 2002, in some states, I

- 1 think the point is some states are still working
- 2 on that. And the process for them to get to
- 3 2002 compliance is an important one. And we
- 4 recognize that the equipment that has been
- 5 released in recent years has performed above and
- 6 beyond what was available under the previous
- 7 standards. So we're working closely -- I
- 8 believe our members are working closely with our
- 9 customers to can get them to 2002 levels of
- 10 compliance.
- 11 Even with the expedited activity that is
- 12 going on right now, there is still considerable
- 13 work to be done to get them there, and we
- 14 believe that should be the focus.
- 15 CHAIR HILLMAN: Okay. And one last
- 16 question for you. Some of your members sell
- 17 voting equipment outside of the United States,

18 is that correct?

- 19 MR. KERR: That's correct.
- 20 CHAIR HILLMAN: Do they have to be
- 21 certified against standards in those other
- 22 countries, some or a few or many?

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- 1 MR. KERR: I'm sorry. The
- 2 international marketplace goes beyond my scope
- 3 of expertise. One of our members, John Brow, is
- 4 here. He might be able to help you out after
- 5 the hearing, because he does international work.
- 6 He is with ES&A.
- 7 CHAIR HILLMAN: All right. I will
- 8 ask him afterwards. Thank you, very much.
- 9 Before closing, I have just two final
- 10 items. I want to take this time to thank Carol
- 11 Pacquette for working with us as interim
- 12 executive director. She jumped into the very
- 13 deep end of the pool. I think we blindfolded
- 14 her and told her, now, jump in. But I want to
- 15 thank you so much for coming in. We were a
- 16 train moving down the track. And the
- 17 commissioners were holding on for dear life, and
- 18 you were willing to jump on and hold on for dear
- 19 life with us. We appreciate that, very much.
- 20 And as Commissioner Martinez mentioned earlier,
- 21 in particular, you have helped shepherd, just
- 22 push along this process with the voting system

- 1 guidelines. Because it is, for us, so
- 2 incredibly important, and it is a huge, huge
- 3 task that we're doing. And also to thank you
- 4 for your willingness to continue after Mr. Wilke
- 5 comes on board to help us with our tasks on this
- 6 and related issues. So thank you, very much.
- 7 MS. PACQUETTE: Madam Chair, thank
- 8 you. Its been a lot of fun. Its been a lot of
- 9 challenges, and I think your description is very

10 accurate. We're all still hanging on to that

- 11 boxcar and trying to not lose our grip, not to
- 12 intimidate Tom.
- 13 COMMISSIONER MARTINEZ: Tomorrow
- 14 hasn't signed his employment contract yet.
- 15 MS. PACQUETTE: But its just been
- 16 great to work with the Commissioners,
- 17 counselors, and everyone on the staff. It is an
- 18 amazing organization.
- 19 I have spent many years employed by and
- 20 working as a contractor for many different
- 21 federal agencies, and I just have to say the
- 22 productivity rate coming out of the EAC is just

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- 1 head and shoulders above anything that I've seen
- 2 anywhere else. It's really a tremendous record.
- 3 I have been happy to contribute to that, and to
- 4 continue helping the EAC. So thank you all,
- 5 very much, for your confidence in keeping me
- 6 onboard.
- 7 CHAIR HILLMAN: Thank you, very much.
- 8 (Applause.)
- 9 CHAIR HILLMAN: Mr. Vice-Chairman.
- 10 VICE-CHAIR DEGREGORIO: I will just
- 11 ditto those comments. Carol has been very
- 12 helpful to all of us, as a Commission, and
- 13 individually. And I simply appreciate the
- 14 efforts she has put in to help us in this moving
- 15 training. We're all holding on for dear life
- 16 many days.
- 17 COMMISSIONER MARTINEZ: Carol, thank
- 18 you for everything you have done. We look
- 19 forward to your continued leadership, helping us
- 20 with the guidelines, as we go over the next
- 21 several months. And also the transition, there
- 22 is a whole list of substantive things you are

- 1 going to continue to work on for us. We
- 2 appreciate your leadership and continuing to

3 hang on. CHAIR HILLMAN: Let me just say, to 5 remind us all, that we have meetings each month 6 June, July, August, September, probably through 7 the rest of the year, but my schedule takes me 8 through September here. Our next meeting is June 30th. It will be 10 held in New York City. We'll be addressing the 11 topics of the voter identification study and the 12 draft guidance. We'll be developing and holding 13 hearings on the voluntary voting system 14 guidelines. Future meeting topics will include the 16 National Voter Registration Act. Another 17 hearing on the voluntary voting system 18 guidelines, voter education, and further work 19 with respect to the guidance that we'll be 20 issuing on the provisional voting and voter 21 identification. So with that, this meeting stands 22 125 1 adjourned. All right. Thank you. (Whereupon at approximately 12:00 3 o'clock, p.m., the above meeting 4 was adjourned.) 5 6 7 8 9 10 11 12 13 14 15 16

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1 CERTIFICATE OF COURT REPORTER 2 3 I, Jackie Smith, court reporter in and for the 5 District of Columbia, before whom the foregoing meeting was taken, do hereby certify that the meeting was taken by me in 7 shorthand at the time and place mentioned in the caption 8 hereof and thereafter transcribed by me; that said transcript 9 is a true record of the meeting; that I am neither counsel 10 for, elated to, nor employed by any of the parties to the 11 action in which this meeting was taken. 12 13 14 JACKIE SMITH, 15 Court Reporter in and for 16 The District of Columbia 17 18

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