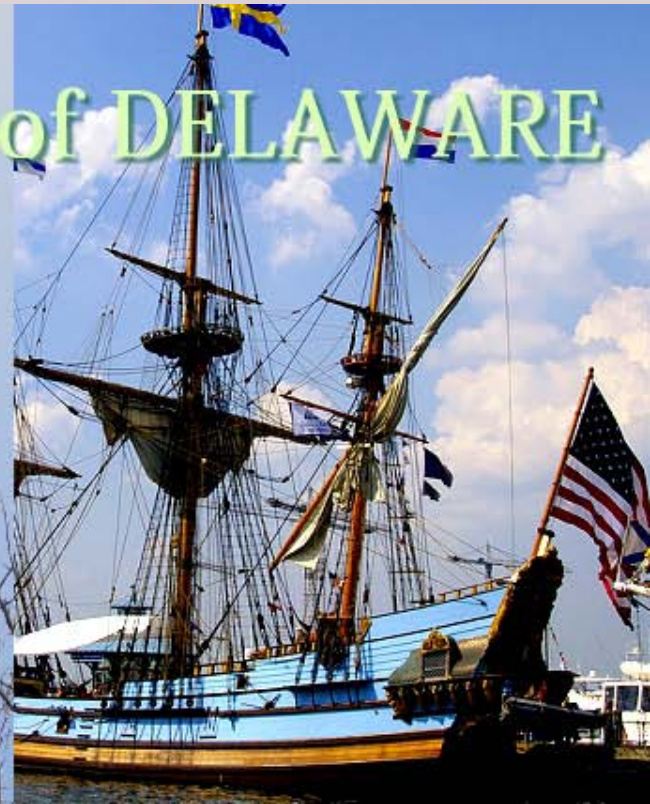
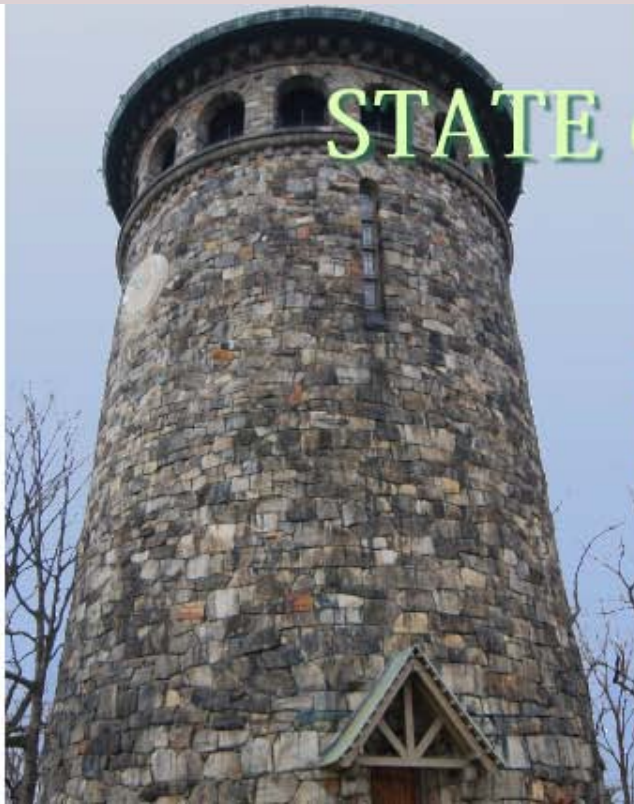


MOVE Act Implementation

US EAC Standards Board

February 25, 2011

Howard G. Sholl, Jr.



STATE of DELAWARE

Agenda

- Why Delaware embraces MOVE
- Implementation
- Waiver
- Ballot marking program
- Absentee Ballot Status
- Some data
- The future
- UOCAVA examples: Good, bad and ugly
- Questions

Why we embrace MOVE!

- Gives the Departments of Elections
 - More capability to serve their UOCAVA customers
- Gives the voter
 - Tools to be successful

Delaware's Implementation

- Changed Election Calendar
- Tracking how to deliver material and ballot
- Electronic delivery & return of ballots
- UOCAVA voters can become permanent absentee voters
- Modified the FPCA validity period
- Cool free on-line ballot tracking
- Participation in FVAP Ballot Marking Project

Delaware's Waiver

Was granted

- Late Primary resulted in a very short-time to prepare and send Absentee Ballots
 - Contingency, in the event....
- Expected to send ballots on or before 9-18-10
- Calendar issue, won't happen again for several more years

Delaware's Waiver

- Comprehensive Plan
 - Changed candidate filing deadline
 - Mail paper ballot instead of scanable ballots
 - Electronic delivery and return of ballots
 - Accept FWAB for all offices on ballot
 - Ballot marking wizard program

Ballot Marking Wizard

- To give our UOCAVA voters more a true electronic return capability
- Were exploring vendors before FVAP program
- Signed up early (one of the first in the queue)
- Voters embraced it

Ballot Marking Wizard

Select State & County

DemocracyLive MOVE Act: County Selector - Windows Internet Explorer

http://www.moveactdemo.com/

File Edit View Favorites Tools Help

★ Favorites ★ flickr TinyURL gmail Comcast DOE for NCC electionline.org hokiesports TechSideline Get More Add-ons

DemocracyLive MOVE Act: County Selector

LiveBallot Your MOVE Act Solution presented by Democracy Live

Home Accessibility Help

Absentee Ballot Assistance

This site will provide you with complete instructions for obtaining your ballot electronically, marking your ballot, and submitting your ballot in accordance with the US jurisdiction in which you are registered to vote.

Getting Started

Select your State and County

Please identify the state and county in which you are registered to vote.

State:

County:

Don't Know Your County?

Locate your county by place name or zip code by filling in the form below.

ZIP code or place name in:

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STATE of DELAWARE

Ballot Marking Wizard

Select ballot using info sent to voter

DemocracyLive MOVE Act: Select Election - Windows Internet Explorer

http://www.moveactdemo.com/uocava/SelectElection.aspx

File Edit View Favorites Tools Help

DemocracyLive MOVE Act: Select Election

DEPARTMENT OF ELECTIONS FOR NEW CASTLE COUNTY
Anthony J. Albence, Director

Home Accessibility Help

1 Introduction 2 Voter Lookup 3 Select Election 4 Mark Ballot 5 Confirm Selection 6 Download Ballot 7 Finished

GENERAL ELECTION 2010 11/02/2011

Last Downloaded: 02/01/2011

Ballot Tracker

Status	Available
--------	-----------

How Would You Like to Mark Your Ballots?

If you would like to mark your ballot prior to downloading it then click on the "Mark Ballot Online" button below.

To simply print the ballot and fill in the choices yourself, click on the "Print and Mark Ballot" button below.

[Mark Ballot Online](#) [Print and Mark Ballot](#)

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Ballot Marking Wizard

Make selections

The screenshot shows a web browser window titled "DemocracyLive MOVE Act: Mark Ballot - Windows Internet Explorer". The address bar shows the URL "http://www.moveactdemo.com/luocava/MarkBallot.aspx". The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The Favorites bar contains links to TinyURL, gmail, Comcast, DOE for NCC, electionline.org, hokiesports, TechSideline, and Get More Add-ons. The page content features the Department of Elections for New Castle County logo and banner, with the director's name, Anthony J. Albence. A progress bar below the banner shows seven steps: 1. Introduction, 2. Voter Lookup, 3. Select Election, 4. Mark Ballot (highlighted in yellow), 5. Confirm Selection, 6. Download Ballot, and 7. Finished. The main content area is titled "GENERAL ELECTION 2010" and "1 of 11". It displays the "UNITED STATES SENATOR" section with the instruction "(Vote for One)". There are two buttons, "Previous" and "Next". The candidate list includes:

- CHRISTOPHER A. COONS (DEMOCRATIC PARTY)
- CHRISTINE O'DONNELL (REPUBLICAN PARTY)
- GLENN A. MILLER (INDEPENDENT PARTY OF DELAWARE)
- JAMES W. RASH (LIBERTARIAN PARTY)
- Write-in

 A note on the right side of the candidate list reads: "Mark on your desired selection(s) by clicking on the oval at the left of your selection." The footer contains links for Company, Contact Us, and Privacy Policy, along with a copyright notice: "Copyright © 2007-2010 Democracy Live, Inc. All rights reserved. Powered by Windows Azure". The Windows taskbar at the bottom shows the start button, several open applications (Inbox, Screen shots, Microsoft PowerPoint, DemocracyLive MOVE...), and the system clock showing 1:03 PM.

STATE of DELAWARE

Ballot Marking Wizard

Make selections

DemocracyLive MOVE Act: Mark Ballot - Windows Internet Explorer

http://www.moveactdemo.com/uocava/MarkBallot.aspx

File Edit View Favorites Tools Help

DemocracyLive MOVE Act: Mark Ballot

DEPARTMENT OF ELECTIONS FOR NEW CASTLE COUNTY
Anthony J. Albence, Director

Home Accessibility Help

1 Introduction 2 Voter Lookup 3 Select Election 4 Mark Ballot 5 Confirm Selection 6 Download Ballot 7 Finished

GENERAL ELECTION 2010

2 of 11

REPRESENTATIVE IN CONGRESS (Vote for One)		Previous	Next
<input type="radio"/>	JOHN C. CARNEY, JR. (DEMOCRATIC PARTY)	Mark on your desired selection(s) by clicking on the oval at the left of your selection.	
<input checked="" type="radio"/>	GLEN URQUHART (REPUBLICAN PARTY)		
<input type="radio"/>	EARL R. LOFLAND (INDEPENDENT PARTY OF DELAWARE)		
<input type="radio"/>	BRENT A. WANGEN (LIBERTARIAN PARTY)		
<input type="radio"/>	JEFFREY BROWN (THE BLUE ENIGMA PARTY)		
<input type="radio"/>	Write-in <input type="text"/>		

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STATE of DELAWARE

Ballot Marking Wizard

Verify selections

DemocracyLive MOVE Act: Mark Ballot - Windows Internet Explorer

http://www.moveactdemo.com/uocava/MarkBallot.aspx

File Edit View Favorites Tools Help

DemocracyLive MOVE Act: Mark Ballot

DEPARTMENT OF ELECTIONS FOR NEW CASTLE COUNTY
Anthony J. Albence, Director

Home Accessibility Help

1 Introduction 2 Voter Lookup 3 Select Election 4 Mark Ballot 5 Confirm Selection 6 Download Ballot 7 Finished

GENERAL ELECTION 2010

Ballot Item	You Selected
<input checked="" type="checkbox"/> UNITED STATES SENATOR	<input checked="" type="radio"/> CHRISTOPHER A. COONS (DEMOCRATIC PARTY) Change
<input checked="" type="checkbox"/> REPRESENTATIVE IN CONGRESS	<input checked="" type="radio"/> GLEN URQUHART (REPUBLICAN PARTY) Change
<input checked="" type="checkbox"/> ATTORNEY GENERAL	<input checked="" type="radio"/> DOUG CAMPBELL (INDEPENDENT PARTY OF DELAWARE) Change
<input checked="" type="checkbox"/> STATE TREASURER	<input checked="" type="radio"/> CHIP FLOWERS, JR. (DEMOCRATIC PARTY) Change
<input checked="" type="checkbox"/> AUDITOR OF ACCOUNTS	<input checked="" type="radio"/> R. THOMAS WAGNER, JR. (REPUBLICAN PARTY) Change
<input checked="" type="checkbox"/> STATE SENATOR DISTRICT 1	<input checked="" type="radio"/> HARRIS B. MCDOWELL, III (DEMOCRATIC PARTY) Change
<input checked="" type="checkbox"/> STATE REPRESENTATIVE DISTRICT 1	<input checked="" type="radio"/> DENNIS P. WILLIAMS (DEMOCRATIC PARTY) Change
<input checked="" type="checkbox"/> REGISTER OF WILLS	<input checked="" type="radio"/> Basil Battaglia Change
<input checked="" type="checkbox"/> RECORDER OF DEEDS	<input checked="" type="radio"/> MICHAEL E. KOZKOWSKI (DEMOCRATIC PARTY) Change
<input checked="" type="checkbox"/> COUNTY COUNCIL DISTRICT 4	<input checked="" type="radio"/> PENROSE HOLLING (WORKING FAMILIES PARTY) Change
<input checked="" type="checkbox"/> SHERIFF	<input checked="" type="radio"/> WILLIAM HART (REPUBLICAN PARTY) Change

[Accept](#)

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Ballot Marking Wizard


Choose method to return

DemocracyLive MOVE Act: Delivery Options - Windows Internet Explorer

http://www.moveactdemo.com/uocava/AssembleReturn.aspx

File Edit View Favorites Tools Help

DemocracyLive MOVE Act: Delivery Options

 **DEPARTMENT OF ELECTIONS FOR NEW CASTLE COUNTY**
Anthony J. Albence, Director

Home Accessibility Help

1 Introduction 2 Voter Lookup 3 Select Election 4 Mark Ballot 5 Confirm Selection 6 Download Ballot 7 Finished

Delivery Options

Printed package to mail.

- You will need 2 envelopes and postage if required.
- A cut-out label statement will be included to attach to the envelope with tape or paste.
- Mail your ballot as soon as possible to assure that it arrives in time to be counted.

Printed package to fax.

- Printout will include a coversheet and oath statement to be signed.
- Please ensure that you have access to a working fax machine.
- Return your ballot as soon as possible to assure that it arrives in time to be counted.

Download package to e-mail.

- Forms will be available for download to your computer.
- You will need to print the documents requiring your signature, as well as your ballot for marking.
- Scan your signed Oath, Coversheet, and marked ballot to an image file. Ensure that you have access to a scanner.
- E-mail your ballot package as soon as possible to assure that it arrives in time to be counted.

Mail **Fax** **E-Mail**

Ballot Marking Wizard


Create signature for email return

DemocracyLive MOVE Act: Election Oath - Windows Internet Explorer

http://www.moveactdemo.com/uocava/AssembleReturnOath.aspx

File Edit View Favorites Tools Help

DemocracyLive MOVE Act: Election Oath

 **DEPARTMENT OF ELECTIONS FOR NEW CASTLE COUNTY**
Anthony J. Albence, Director

Home Accessibility Help

1 Introduction 2 Voter Lookup 3 Select Election 4 Mark Ballot 5 Confirm Selection 6 Download Ballot 7 Finished

I swear or affirm, under penalty of perjury, that I am:

1. A member of the Uniformed Services or merchant marine on active duty; or an eligible spouse or dependent of such a member; or, A U.S. citizen temporarily residing outside the U.S.; or, Other U.S. citizen residing outside the U.S.; and
2. I am a U.S. citizen, at least 18 years of age (or will be by the date of the election), and I am eligible to vote in the requested jurisdiction; and
3. I have not been convicted of a felony, or other disqualifying offense, or been adjudicated mentally incompetent, or, if so, my voting rights have been reinstated; and
4. I am not registering, requesting a ballot, or voting in any other jurisdiction in the U.S., except the jurisdiction cited in this voting form. In voting, I have marked and sealed my ballot in private and have not allowed any person to observe the marking of the ballot, except those authorized to assist voters under state or Federal law. I have not been influenced.

Verification by Oath

My signature and date below indicate when I completed this document.

The information on this form is true, accurate, and complete the best of my knowledge. I understand that a material misstatement of fact in completion of this document may constitute grounds for a conviction for perjury.

Date: 02/01/2011

In lieu of signature, please provide:

Birth Year

Last 4 SSN

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Ballot Marking Wizard

Print ballot or save it to a computer

general_elections_for_new_castle_county_delaware[1].pdf - Adobe Acrobat Professional







File Edit View Document Comments Forms Tools Advanced Window Help

Create PDF Combine Files Export Secure Sign Forms Review & Comment

20.4% Find

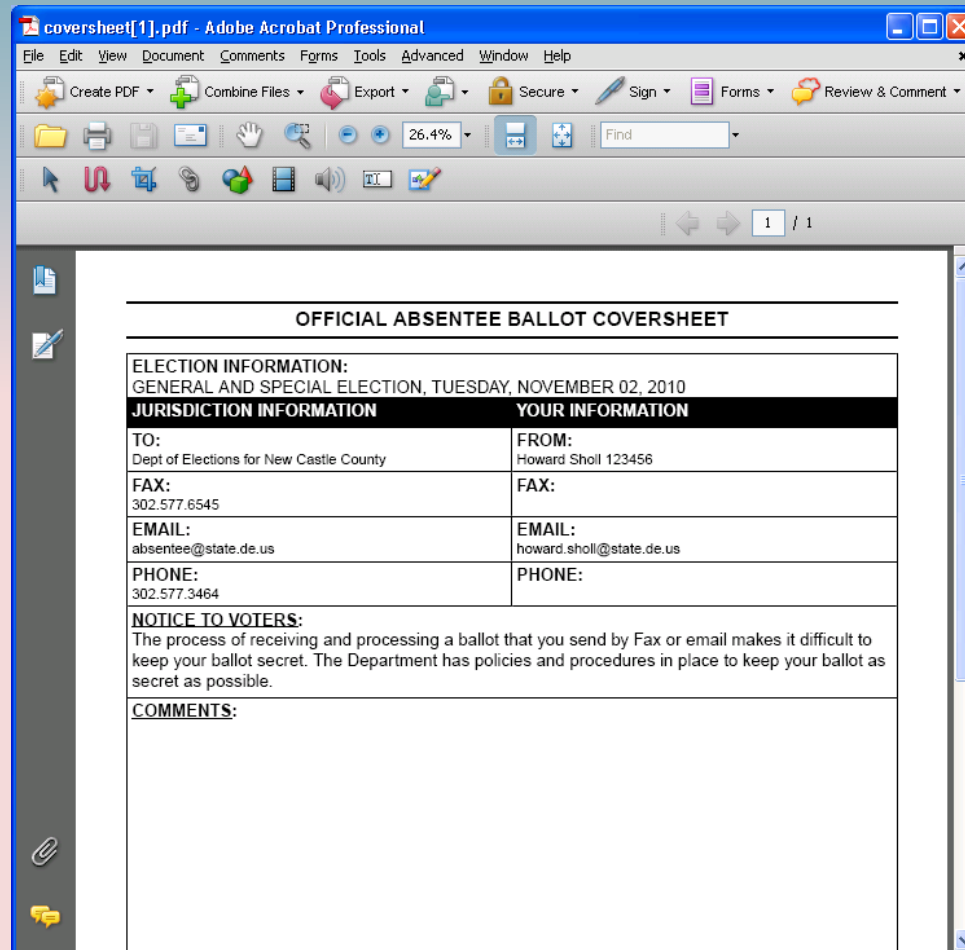
1 / 1

OFFICIAL ABSENTEE BALLOT
STATE, DISTRICT AND COUNTY BALLOT
GENERAL ELECTION 2010, TUESDAY, NOVEMBER 02, 2010
1st ELECTION DISTRICT
1st REPRESENTATIVE DISTRICT

	 DEMOCRATIC PARTY	 REPUBLICAN PARTY	 INDEPENDENT PARTY OF DELAWARE	 LIBERTARIAN PARTY	 THE BLUE ENIGMA PARTY	 WORKING FAMILIES PARTY	WRITE-IN
UNITED STATES SENATOR (VOTE FOR ONE)	CHRISTOPHER A. COONS <input checked="" type="radio"/>	CHRISTINE O'DONNELL <input type="radio"/>	GLENN A. MILLER <input type="radio"/>	JAMES W. RASH <input type="radio"/>			<input type="radio"/>
REPRESENTATIVE IN CONGRESS (VOTE FOR ONE)	JOHN C. CARNEY, JR. <input type="radio"/>	OLEN URGUMART <input checked="" type="radio"/>	EARL R. LOFLAND <input type="radio"/>	BRENT A. WANKER <input type="radio"/>	JEFFREY BROWN <input type="radio"/>		<input type="radio"/>
ATTORNEY GENERAL (VOTE FOR ONE)	JOSEPH R. BIDEK, II <input type="radio"/>		DOUG CAMPBELL <input checked="" type="radio"/>				<input type="radio"/>
STATE TREASURER (VOTE FOR ONE)	CHIP FLOWERS, JR. <input checked="" type="radio"/>	COLIN BORNE <input type="radio"/>					<input type="radio"/>
AUDITOR OF ACCOUNTS (VOTE FOR ONE)	RICHARD KOHN <input type="radio"/>	R. THOMAS WAGNER, JR. <input checked="" type="radio"/>					<input type="radio"/>
STATE SENATOR DISTRICT 1 (VOTE FOR ONE)	HARRIS B. MCDOWELL, II <input checked="" type="radio"/>						<input type="radio"/>
STATE REPRESENTATIVE DISTRICT 1 (VOTE FOR ONE)	DENNIS P. WILLIAMS <input checked="" type="radio"/>						<input type="radio"/>
REGISTER OF WILLS (VOTE FOR ONE)	CHD POPPIT, II <input type="radio"/>	KATHLEEN A. SHERWIN <input type="radio"/>					Beil Battaglia <input checked="" type="radio"/>
RECORDER OF DEEDS (VOTE FOR ONE)	MICHAEL E. KODZKOWSKI <input checked="" type="radio"/>						<input type="radio"/>
COUNTY COUNCIL DISTRICT 4 (VOTE FOR ONE)	PENROSE HOLLINS <input type="radio"/>					PENROSE HOLLINS <input checked="" type="radio"/>	<input type="radio"/>
SHERIFF (VOTE FOR ONE)	TRINIDAD NAVARRO <input type="radio"/>	WILLIAM HART <input checked="" type="radio"/>	JOSEPH O'LEARY <input type="radio"/>				<input type="radio"/>

Ballot Marking Wizard

Print coversheet or save it to a computer



The screenshot shows the Adobe Acrobat Professional interface with a PDF document titled "coversheet[1].pdf". The document content is as follows:

OFFICIAL ABSENTEE BALLOT COVERSHEET

ELECTION INFORMATION:
GENERAL AND SPECIAL ELECTION, TUESDAY, NOVEMBER 02, 2010

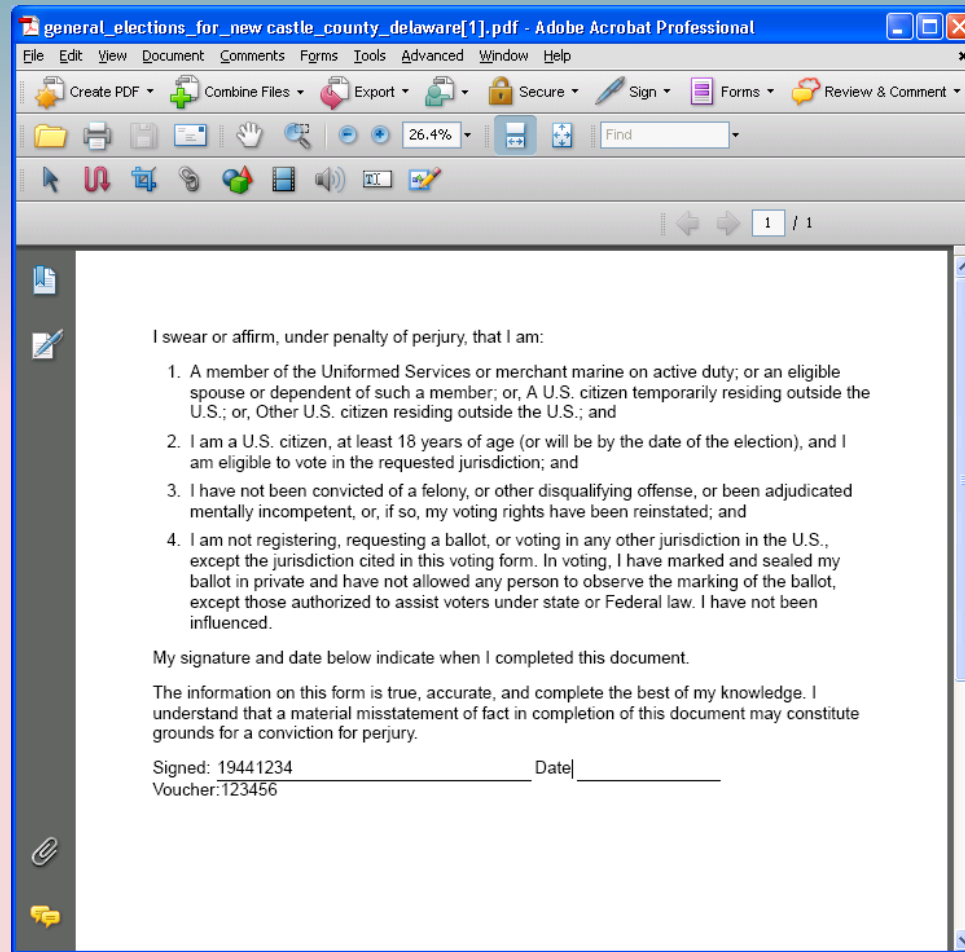
JURISDICTION INFORMATION	YOUR INFORMATION
TO: Dept of Elections for New Castle County	FROM: Howard Sholl 123456
FAX: 302.577.6545	FAX:
EMAIL: absentee@state.de.us	EMAIL: howard.sholl@state.de.us
PHONE: 302.577.3464	PHONE:

NOTICE TO VOTERS:
The process of receiving and processing a ballot that you send by Fax or email makes it difficult to keep your ballot secret. The Department has policies and procedures in place to keep your ballot as secret as possible.

COMMENTS:

Ballot Marking Wizard

Print oath or save it to a computer



Ballot Marking Wizard

Return the voted ballot

- Ballots delivered by the wizard returned by
 - email,
 - FAX, or
 - mail

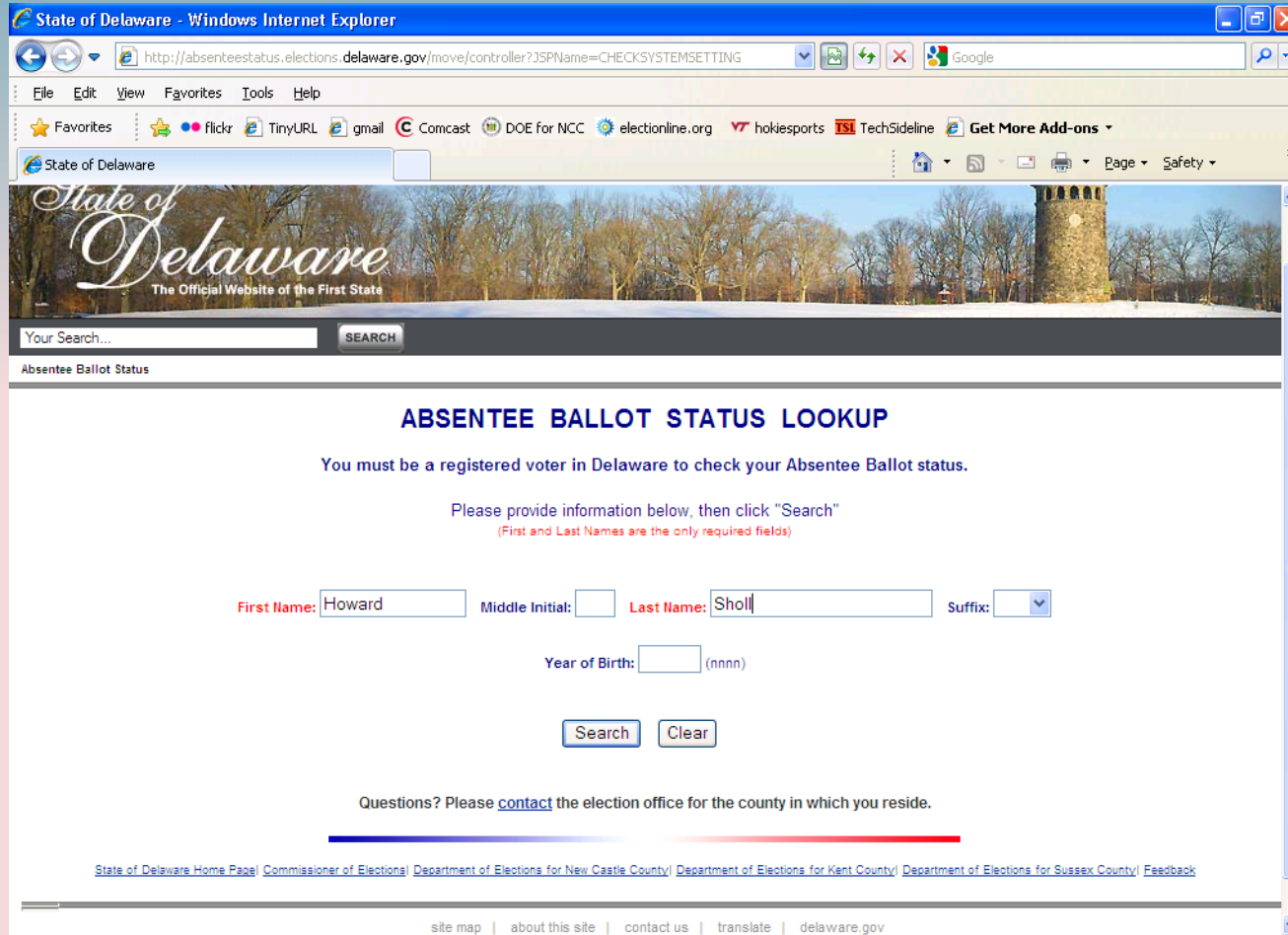
Ballot Marking Wizard

Some Voter reaction

- This is a fantastic process. Thank you for making [it] so easy to vote. (Mexico)
- I really like the new system....It is incredibly user friendly and fast. Well done to everyone. (UK)
- This is truly awesome! (Sweden)
- Thank you for this fantastic, modern method of voting. (Switzerland)
- Thanks for implementing this new service to vote online. If it was not available, it would have been really difficult to vote in this election. (China)

Check the status of your ballot

Sign in



The screenshot shows a Windows Internet Explorer browser window displaying the State of Delaware website. The address bar shows the URL: <http://absenteeestatus.elections.delaware.gov/move/controller?JSPName=CHECKSYSTEMSETTING>. The page title is "State of Delaware". The main content area features a banner with the text "State of Delaware" and "The Official Website of the First State". Below the banner is a search bar with the text "Your Search..." and a "SEARCH" button. The main heading is "ABSENTEE BALLOT STATUS LOOKUP". Below the heading is a message: "You must be a registered voter in Delaware to check your Absentee Ballot status." followed by "Please provide information below, then click 'Search'" and a note in red: "(First and Last Names are the only required fields)". The form includes input fields for "First Name" (containing "Howard"), "Middle Initial" (empty), "Last Name" (containing "Sholl"), "Suffix" (a dropdown menu), and "Year of Birth" (empty) with "(nnnn)" next to it. There are "Search" and "Clear" buttons. At the bottom, there is a link: "Questions? Please [contact](#) the election office for the county in which you reside." and a footer with links: "State of Delaware Home Page", "Commissioner of Elections", "Department of Elections for New Castle County", "Department of Elections for Kent County", "Department of Elections for Sussex County", and "Feedback". The browser's status bar shows "site map | about this site | contact us | translate | delaware.gov".

State of Delaware - Windows Internet Explorer

http://absenteeestatus.elections.delaware.gov/move/controller?JSPName=CHECKSYSTEMSETTING

File Edit View Favorites Tools Help

State of Delaware

Your Search... SEARCH

Absentee Ballot Status

ABSENTEE BALLOT STATUS LOOKUP

You must be a registered voter in Delaware to check your Absentee Ballot status.

Please provide information below, then click "Search"
(First and Last Names are the only required fields)

First Name: Middle Initial: Last Name: Suffix:

Year of Birth: (nnnn)

Questions? Please [contact](#) the election office for the county in which you reside.

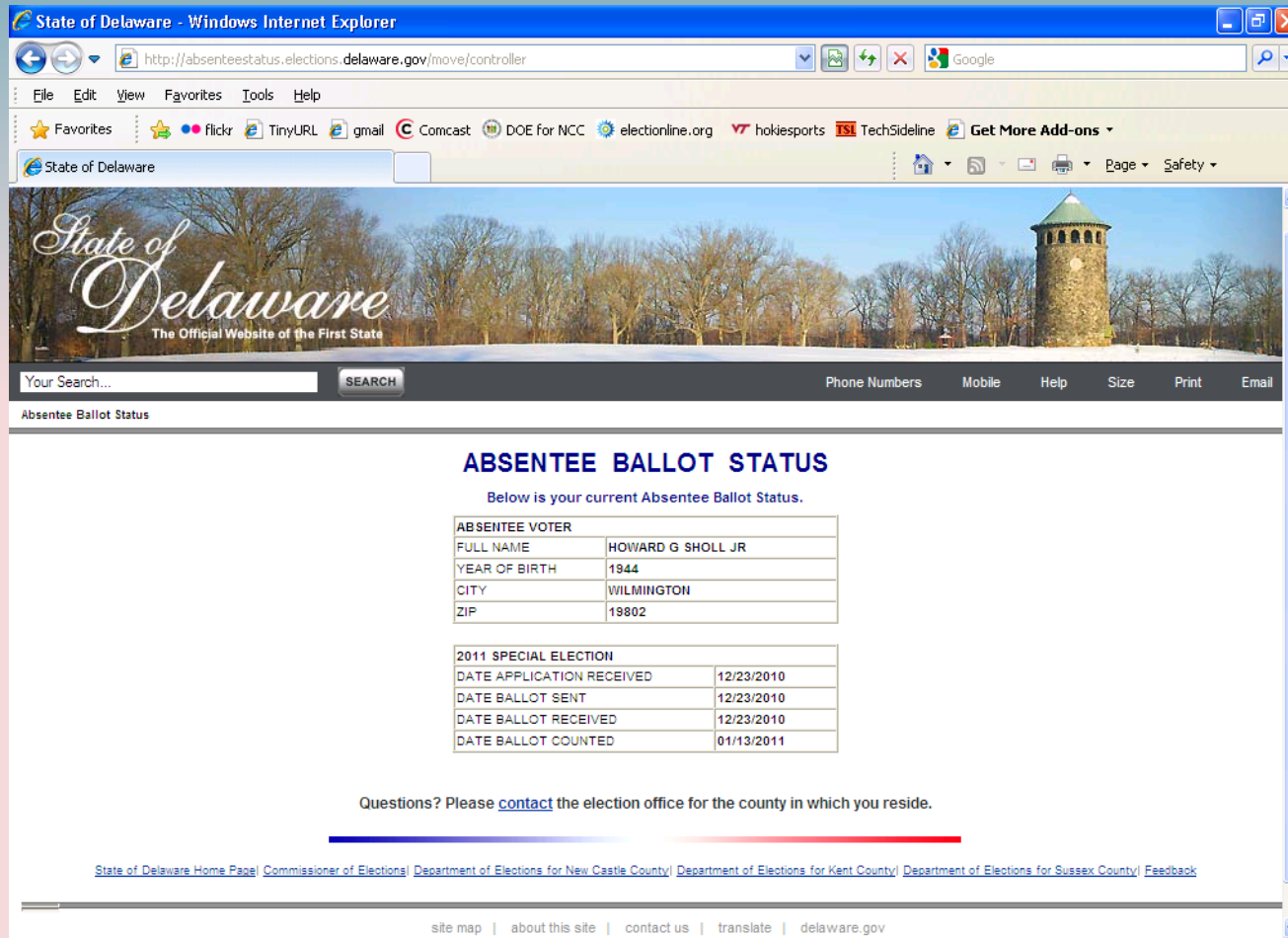
[State of Delaware Home Page](#) | [Commissioner of Elections](#) | [Department of Elections for New Castle County](#) | [Department of Elections for Kent County](#) | [Department of Elections for Sussex County](#) | [Feedback](#)

site map | about this site | contact us | translate | delaware.gov

STATE of DELAWARE

Check the status of your ballot

Find your status



The screenshot shows a Windows Internet Explorer browser window displaying the State of Delaware's Absentee Ballot Status page. The address bar shows the URL <http://absenteeestatus.elections.delaware.gov/move/controller>. The page features a header with the State of Delaware logo and a search bar. The main content area is titled "ABSENTEE BALLOT STATUS" and includes a table for voter information and a table for the 2011 Special Election details.

State of Delaware
The Official Website of the First State

Your Search...

Phone Numbers Mobile Help Size Print Email

ABSENTEE BALLOT STATUS

Below is your current Absentee Ballot Status.

ABSENTEE VOTER	
FULL NAME	HOWARD G. SHOLL JR
YEAR OF BIRTH	1944
CITY	WILMINGTON
ZIP	19802

2011 SPECIAL ELECTION	
DATE APPLICATION RECEIVED	12/23/2010
DATE BALLOT SENT	12/23/2010
DATE BALLOT RECEIVED	12/23/2010
DATE BALLOT COUNTED	01/13/2011

Questions? Please [contact](#) the election office for the county in which you reside.

[State of Delaware Home Page](#) | [Commissioner of Elections](#) | [Department of Elections for New Castle County](#) | [Department of Elections for Kent County](#) | [Department of Elections for Sussex County](#) | [Feedback](#)

site map | about this site | contact us | translate | delaware.gov

STATE of DELAWARE

Some data

- Less than 1% of UOCAVA ballots sent were returned late as compared to past rates ranging from 3.5% to over 5%

	Sent	Returned	Late
Mail	794	352	14
Email/on-line delivery	612	196	-
FAX	-	33	-
Total	1,406	581	14

The future

- Legislative initiatives
 - Modify Presidential Primary timeline
 - FPCA validity to include voter requested duration
 - UMOVA
 - Special Election timeline
- 2012 outreach to UOCAVA community
 - Information and possibly a survey
- FVAP research grant program

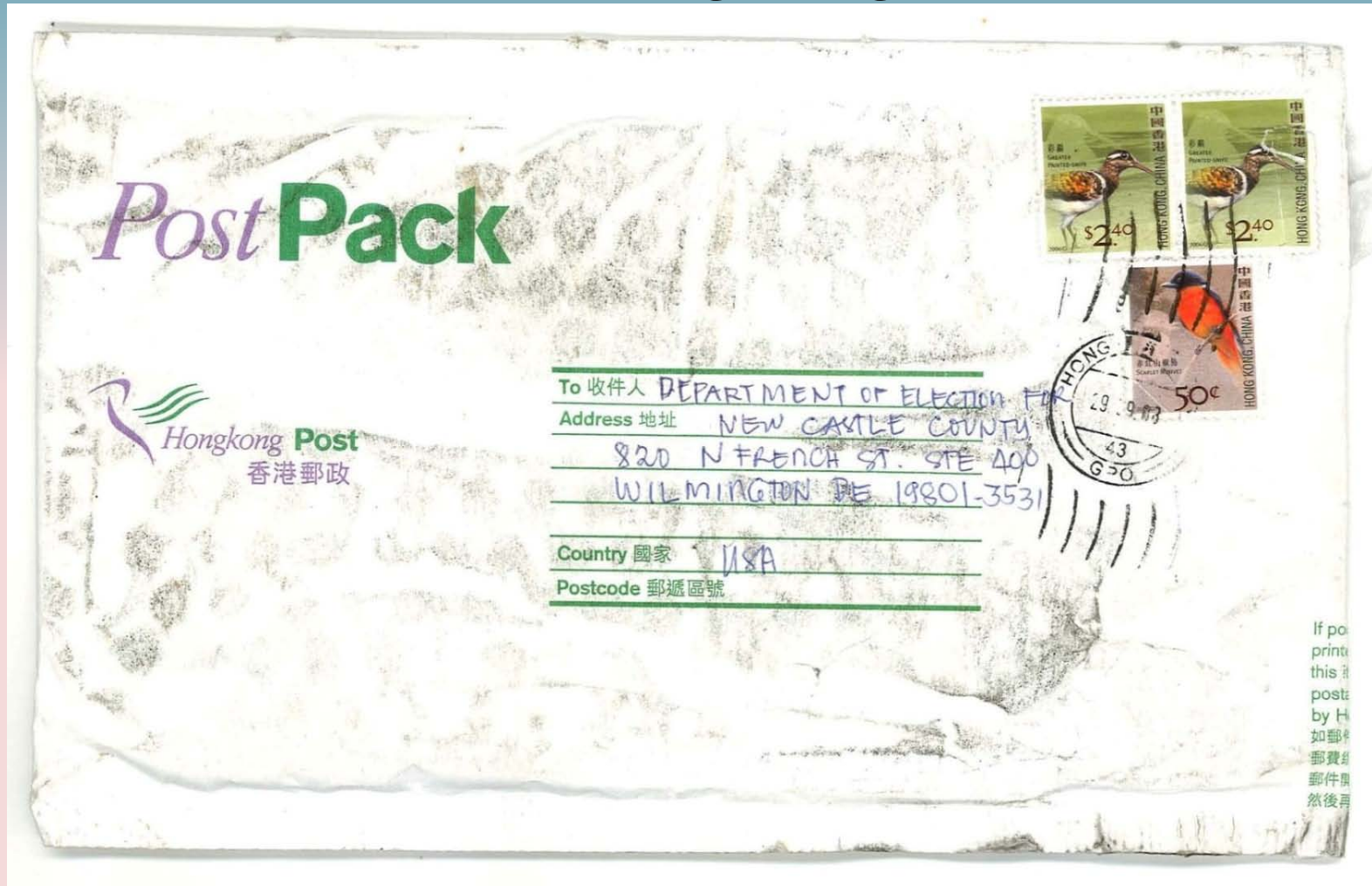
UOCAVA examples

Good, bad and ugly

- 2008 General Election
 - Mail from Hong Kong
 - Mail from Germany
- 2010 Primary Election
 - Mail from Bagram AB, Afghanistan
- 2010 General Election
 - Non-UOCAVA Express Service
 - Another ballot from CENTCOM AOR
 - A ballot from Poland
 - A ballot from Togo, West Africa

2008 General Election

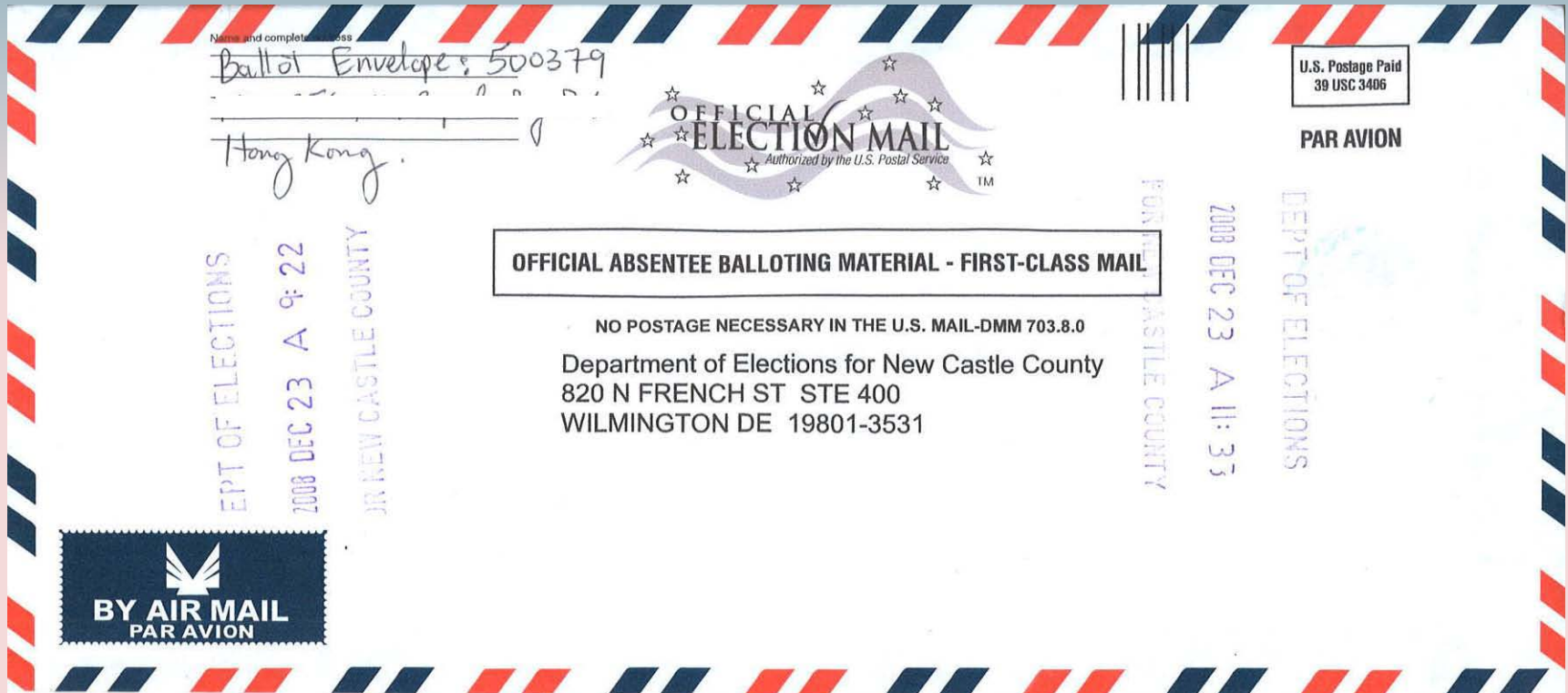
Mailed 9-19-08 from Hong Kong, received 12-23-08



STATE of DELAWARE

2008 General Election

Mailed 9-19-08 from Hong Kong, received 12-23-08



One of two ballot envelopes sent in the envelope from Hong Kong.

STATE of DELAWARE

2008 General Election

A tale of two ballots from Germany

- Husband and wife were emailed ballots on 9-19-08.
- They mailed voted ballots at the same time with same postage
 - Wife's ballot received 10-27-08, **on time, counted**
 - Husbands ballot received 11-10-08 **late**

Timeline

Voter at Bagram AF, Afghanistan in 2010

- Original FPCA from 2008
- 7-26-10 Primary Ballot mailed to voter
- 8-3-10 Updated FPCA received by email
- 8-4-10 Primary Ballot mailed by voter
- 8-23-10 Updated FPCA sent by mail received
- 9-19-10 General Ballot sent by on-line delivery
- 9-21-10 Primary Ballot received 9-19-10, **late**
- 9-29-10 General Ballot returned by email, **on-time, counted**

2010 Primary Ballot

Voter mailed 8-4-10 Express Mail, Received 9-21-10

Name and Complete Address

[Redacted]

Bagram Air Field, Afghanistan
APO AE 09354

OFFICIAL ABSENTEE BALLOT

OFFICIAL ELECTION MAIL
Authorized by the U.S. Postal Service

INSTRUCTIONS:
1. Peel label. Align white center line to top of envelope.
2. Fold remaining label over envelope. Barcode to front.
3. Tear tab at perforation.
4. Keep tab for your records.

MILITARY POST OFFICE
AUG 41 2010
APO AE 09354
PAR AVION
NOT FREE

OFFICIAL ABSENTEE BALLOTING MATERIAL -- FIRST-CLASS MAIL
NO POSTAGE NECESSARY IN THE U.S. MAIL -- DMM 703.8.0

DEPARTMENT OF ELECTIONS FOR NEW CASTLE COUNTY
820 N FRENCH ST STE 400
WILMINGTON DE 19801-3531


DEPT OF ELECTIONS
2010 SEP 21 P 1:49
FOR NEW CASTLE COUNTY

Barcode

STATE of DELAWARE

2010 Primary Ballot

Mailed 8-4-10 Express Mail - Received 9-21-10

 **EXPRESS[®]
MAIL**
UNITED STATES POSTAL SERVICE


**FOR USE WITH ABSENTEE
BALLOTS ONLY**

Postage paid for by the
Department of Defense

**WAIVER OF
SIGNATURE**

Guaranteed By End of Day

LABEL 11- DOD JAN 2010


ES 995272108 US

PEEL
HERE

Other U.S. citizen residing outside the U.S.; and

2. I am a U.S. citizen, at least 18 years of age (or will be by the date of the election), and I am eligible to vote in the requested jurisdiction; and

3. I have not been convicted of a felony, or other disqualifying offense, or been adjudicated mentally incompetent, or, if so, my voting rights have been reinstated; and

4. I am not registering, requesting a ballot, or voting in any other jurisdiction in the U.S., except the jurisdiction cited in this voting form.

In voting, I have marked and sealed my ballot in private and have not allowed any person to observe the marking of the ballot, except for those authorized to assist voters under state or Federal law. I have not been influenced.


My signature and date below indicate when I completed this document.

The information on this form is true, accurate, and complete to the best of my knowledge. I understand that a material misstatement of fact in completion of this document may constitute grounds for a conviction of perjury.

Signed: _____

Date: 4 Aug 2010

New Castle 09/14/2010 Primary Election



A411 2 / 2
06 20 R 180586

BAGRAM AIR FIELD
APO AE 09354

DENWC-ReplyMail-1007

STATE of DELAWARE

2010 Primary Ballot

Voter Express Mailed 8-4-10, Received 9-21-10

The screenshot shows the USPS Track & Confirm page for a ballot. The page header includes the USPS logo and navigation links for Home, Help, and Sign In. Below the header, there are links for Track & Confirm and FAQs. The main content area is titled "Track & Confirm" and displays "Search Results" for a ballot with Label/Receipt Number ES99 5272 108U S. The guaranteed delivery date and time is September 22, 2010, at 3:00 PM. The class is Express Mail® and the status is Delivered. The tracking history shows the item was delivered at 1:42 pm on September 21, 2010, in Wilmington, DE 19801, signed for by B GALLAGHER. A note indicates that information on this item has been restored from offline files and will be available online for 30 days from 02/07/2011. Detailed results include: Delivered, September 21, 2010, 1:42 pm, WILMINGTON, DE 19801; Arrival at Post Office, September 21, 2010, 10:40 am, WILMINGTON, DE 19801; Processed through Sort Facility, September 21, 2010, 9:48 am, WILMINGTON, DE 19850; Processed through Sort Facility, September 21, 2010, 12:41 am, JAMAICA, NY 11499; and Acceptance, September 19, 2010, 6:27 pm, APO, AE 09307. There are also sections for Notification Options and Proof of Delivery.

UNITED STATES POSTAL SERVICE®

Home | Help | Sign In

Track & Confirm FAQs

Track & Confirm

Search Results

Label/Receipt Number: **ES99 5272 108U S**
Guaranteed Delivery Date/Time: **September 22, 2010, 3:00 PM**
Class: **Express Mail®**
Status: **Delivered**

Your item was delivered at 1:42 pm on September 21, 2010 in WILMINGTON, DE 19801. The item was signed for by B GALLAGHER.

Information on this item has been restored from offline files and will be available online for 30 days from 02/07/2011.

Detailed Results:

- **Delivered, September 21, 2010, 1:42 pm, WILMINGTON, DE 19801**
- **Arrival at Post Office, September 21, 2010, 10:40 am, WILMINGTON, DE 19801**
- **Processed through Sort Facility, September 21, 2010, 9:48 am, WILMINGTON, DE 19850**
- **Processed through Sort Facility, September 21, 2010, 12:41 am, JAMAICA, NY 11499**
- **Acceptance, September 19, 2010, 6:27 pm, APO, AE 09307**

Notification Options

Proof of Delivery

Verify who signed for your item by email, fax, or mail. [Go >](#)

Track & Confirm
Enter Label/Receipt Number.

[Go >](#)

Site Map Customer Service Forms Gov't Services Careers Privacy Policy Terms of Use Business Customer Gateway

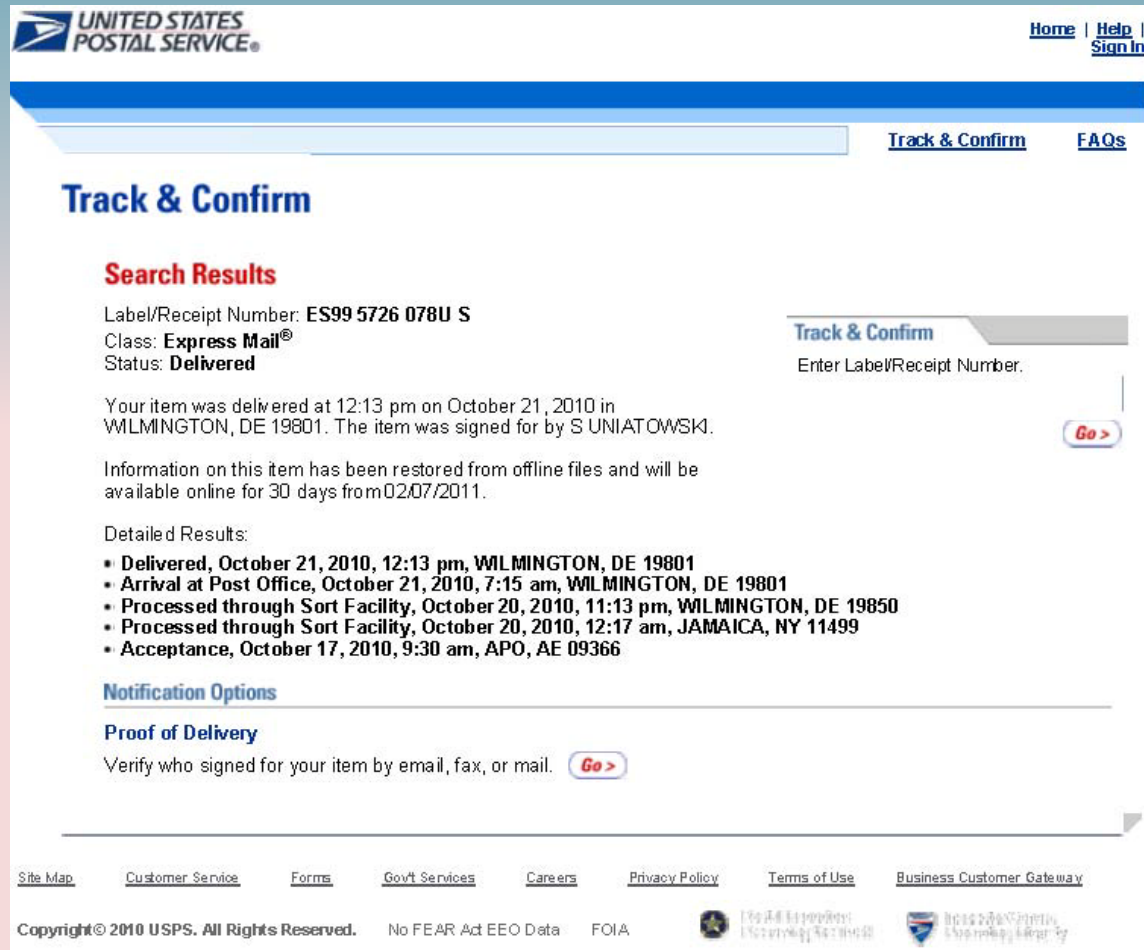
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Transit time – 48 days

STATE of DELAWARE

Another Ballot from CENTCOM AOR

Mailed to voter 9-18-10, Voted ballot received 10-21-10



The screenshot shows the USPS Track & Confirm page. At the top left is the USPS logo. At the top right are links for Home, Help, and Sign In. Below the header is a search bar with a 'Track & Confirm' button and a 'FAQs' link. The main heading is 'Track & Confirm'. Underneath is a 'Search Results' section. It displays the following information: Label/Receipt Number: ES99 5726 078U S; Class: Express Mail®; Status: Delivered. A secondary 'Track & Confirm' box on the right contains a search input field and a 'Go >' button. The main text states: 'Your item was delivered at 12:13 pm on October 21, 2010 in WILMINGTON, DE 19801. The item was signed for by S UNIATOWSKI.' Below this, it notes that information has been restored from offline files and will be available online for 30 days from 02/07/2011. A 'Detailed Results' section follows with a bulleted list: 'Delivered, October 21, 2010, 12:13 pm, WILMINGTON, DE 19801'; 'Arrival at Post Office, October 21, 2010, 7:15 am, WILMINGTON, DE 19801'; 'Processed through Sort Facility, October 20, 2010, 11:13 pm, WILMINGTON, DE 19850'; 'Processed through Sort Facility, October 20, 2010, 12:17 am, JAMAICA, NY 11499'; and 'Acceptance, October 17, 2010, 9:30 am, APO, AE 09366'. A 'Notification Options' section is partially visible. Below that is a 'Proof of Delivery' section with a 'Go >' button. The footer contains various links: Site Map, Customer Service, Forms, Govt Services, Careers, Privacy Policy, Terms of Use, and Business Customer Gateway. It also includes copyright information: Copyright © 2010 USPS. All Rights Reserved. No FEAR Act EEO Data FOIA, and logos for the Department of Homeland Security and the Department of Justice.

UNITED STATES POSTAL SERVICE®

Home | Help | Sign In

Track & Confirm

FAQs

Track & Confirm

Search Results

Label/Receipt Number: **ES99 5726 078U S**
Class: **Express Mail®**
Status: **Delivered**

Your item was delivered at 12:13 pm on October 21, 2010 in WILMINGTON, DE 19801. The item was signed for by S UNIATOWSKI.

Information on this item has been restored from offline files and will be available online for 30 days from 02/07/2011.

Detailed Results:

- **Delivered, October 21, 2010, 12:13 pm, WILMINGTON, DE 19801**
- **Arrival at Post Office, October 21, 2010, 7:15 am, WILMINGTON, DE 19801**
- **Processed through Sort Facility, October 20, 2010, 11:13 pm, WILMINGTON, DE 19850**
- **Processed through Sort Facility, October 20, 2010, 12:17 am, JAMAICA, NY 11499**
- **Acceptance, October 17, 2010, 9:30 am, APO, AE 09366**

Notification Options

Proof of Delivery

Verify who signed for your item by email, fax, or mail. [Go >](#)

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U.S. Department of Homeland Security

U.S. Department of Justice

Transit time – 4 days

STATE of DELAWARE

Non-UOCAVA Express Service

2010 General Election

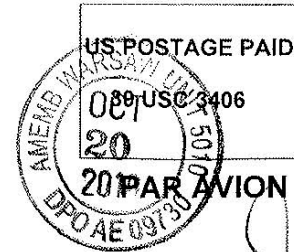
- Election Day issue with express mail
 - Did not impact UOCAVA voters but it could have
 - FEDEX assumed Department closed and did not try to deliver 5 Next Day Delivery envelopes that contained ballots
 - USPS claimed they tried to deliver 5 Express Mail envelopes with ballots but the building was locked
 - Not only was the Department's offices open, the building was a Polling Place
 - Judges allowed the ballots to be counted, but....

A ballot from Poland

- Delivered by on-line delivery on 9-19-10
- Mailed back via diplomatic mail on 10-20-10
- Voter asked status on 11-1-10
 - Department had not received ballot
- Voter emailed ballot 11-2-10, **on-time, counted**
- Mailed ballot returned 11-21-10, **late**

A ballot from Poland

02-506 Warsaw
POLAND



OFFICIAL ABSENTEE BALLOTING MATERIAL - FIRST-CLASS MAIL

NO POSTAGE NECESSARY IN THE U.S. MAIL - DMM 703.8.0

TO: Attention Absentee Voting
Department of Elections for New Castle County
Carvel State Office Building
820. N. French St. Suite 400
Wilmington DE 19801-3531 USA

Green
4/18/12

A ballot from Togo, West Africa

- Peace Corps member
 - Difficult time communicating with him
 - Finally received FPCA 10-29-10
 - Ballot sent by email & on-line delivery
 - Voted ballot returned by email on 11-2-10, **on-time, counted**

Conclusion

- Delaware successfully implemented MOVE
- What we did was well received
- Still things to do

Questions?